Medica Medical Affairs Department
Frequently Asked Questions for Providers and Vendors

This document is intended to assist providers and vendors who seek to contact Medica regarding devices and technologies they represent.

Q: How does Medica assess product information received from a provider/vendor?
Because of coverage limitations imposed by enrollee coverage documents concerning unproven or investigative services, Medica is required to critically assess the evidence basis for any new or emerging technology or procedure. This assessment is performed by Medica’s Medical Technology Assessment Committee (MTAC).

MTAC uses an evidence-based approach in determining the investigative status of a medical technology. The evidence MTAC uses when making a determination includes well-designed and well-conducted studies published in peer-reviewed journals, national physician specialty association and consensus or expert panel opinions, technology assessment reports, FDA and other regulatory approval status, and network specialty physicians input. This process is used for all medical technologies, including devices, instrumentation, procedures and/or treatments.

MTAC determines that a technology is “investigative” if reliable evidence does not permit conclusions concerning its safety, effectiveness, or effect on health outcomes, in accordance with the provisions of Minnesota Rules 4685.0100 and member contracts.

Q: What should the provider/vendor send?
Medica has created a Medical Technology Assessment Form for use in forwarding information to Medica for review. Please attach supporting documentation, such as a general description of the technology, cost information, FDA approval notification documents, and results of randomized controlled clinical trials published in peer-reviewed journals. Information on web sites, coding information, and locations where the technology is available, is also useful.

Q: Where and how should the provider/vendor send materials?
Please submit all information using the medical technology assessment form. General questions may be directed to the Medical Affairs department at:

Email: HealthTech.Questions@medica.com

Q: What is Medica’s follow-up procedure?
You will receive a confirmation email. Any additional contact will be initiated by Medica, under the direction of the medical director.

Q: Does Medica post coverage and utilization management policies?
Yes. Medica Coverage and Utilization Management policies are available on www.medica.com under the Providers tab.

Please Note:
- Medica staff may not accept gifts from individuals or companies that do business with or seek to do business with Medica. A “gift” is any offering that has measurable value for which the responsible person will pay either nothing or an amount less than the measurable value. Examples of “gifts” include seminars, education, conferences or other forums paid for by an external party; meals; entertainment; external events; holiday items; other favors; etc.
- FDA or other agency approval does not automatically imply coverage of service.
- Medica does not control the benefits employers provide their enrollees, especially those offering self-insured contracts.