

Minnesota Medicaid Redetermination FAQ for Providers

What is Medicaid redetermination?

In Minnesota, Medical Assistance (Medicaid) and MinnesotaCare members must have their eligibility reviewed (via redetermination) once a year to ensure they still qualify for Medicaid. This process is called a renewal. Failure to complete the renewal process will result in loss of Medicaid coverage for members.

Nationally, Medicaid renewals were paused during the COVID-19 pandemic; however, they must restart according to federal law. This is called “unwinding.”

Who does it impact?

All Medicaid and MinnesotaCare members will go through this process. This includes members in the following Medica products:

- Medica Choice CareSM PMAP (for Prepaid Medical Assistance Program enrollees)
- Medica MinnesotaCare
- Medica AccessAbility Solution[®] (for Special Needs BasicCare, or SNBC, enrollees)
- Medica AccessAbility Solution[®] Enhanced (for SNBC Special Needs Plan, or SNP, enrollees)
- Medica DUAL Solution[®] (for Minnesota Senior Health Options, or MSHO, enrollees)
- Medica Choice CareSM MSC+ (for Minnesota Senior Care Plus enrollees)

When will this happen?

All members have been placed into “cohorts” or groups and assigned a month in which their Medicaid eligibility will need to be renewed by in order to remain on Medicaid. Medical Assistance members can expect their renewal to take place based on the anniversary month of their application for coverage. MinnesotaCare members can expect their eligibility renewal beginning in October 2023 for coverage effective Jan. 1, 2024.

For Medical Assistance, there are 12 cohorts, representing 12 months. This process will begin in April for the cohort who will renew in July 2023, and will continue until June 2024.

The Minnesota Department of Human Services (DHS) communication timeline can be found in the following table.

Renewal month	Pre-renewal notice mailed by	Renewal form mailed by
July 2023	April 2023	May 2023
August 2023	May 2023	June 2023
September 2023	June 2023	July 2023
October 2023	July 2023	August 2023
November 2023	August 2023	September 2023
December 2023	September 2023	October 2023
January 2024	October 2023	November 2023
February 2024	November 2023	December 2023
March 2024	December 2023	January 2024
April 2024	January 2024	February 2024
May 2024	February 2024	March 2024
June 2024	March 2024	April 2024

How do members/patients find out when they are up for renewal?

Medica has received a list of approximate renewal dates for our members. Members can also call the Member Services number on the back of their ID card and ask for their renewal date.

DHS will be sending members a pre-renewal notice in the mail, approximately 6 weeks prior to when their renewal forms will be mailed, to alert them that their renewal is imminent. Members will receive their renewal packets about two months in advance of when their renewal is due.

What can members do right now?

It is critical that members keep their contact information updated so they can be reached when it’s time to renew their health insurance. Managed care organizations are able to help members update their address with their county and DHS. Members can call the phone number on the back of their ID card for assistance.

What are Medica and DHS doing to reach out to members during this time?

Medica is planning to communicate with members using multiple modalities, including mail, text and phone calls. DHS will be sharing with MCOs the names of members up for renewal during each cohort, which will be used as the source of truth for members who need to take action.

For members who have a Care Coordinator through Medica, we will be sharing information with the Care Coordinators about when their assigned members are up for renewal, so they are able to help members.

Are there resources to help members complete their renewal paperwork?

Members can get help with their Medicaid or MinnesotaCare renewal by calling or visiting a [MNSure Certified Navigator](#). They can help answer questions or help fill out the renewal form. Members should access the [MNSure Assister Directory](#) to find a navigator that can help them and speaks their language.

What about members who lose eligibility?

Members will be provided information on other types of plans (Individual & Family, or Medicare plans, for example) they may be eligible for. Medica is prepared to help members identify their best option for coverage if they lose Medicaid eligibility.

Tip: Patients/members can use [“Explore Plans” on Medica.com](#) to help them choose a new individual + family plan or Medicare plan from Medica.

What about redeterminations in other states?

The Centers for Medicare and Medicaid Services (CMS) has posted anticipated state timelines for initiating unwinding-related Medicaid renewals across the country. For the following states in the Medica service area, here are the expected timelines.

States	Redetermination timing (renewals initiated)	Disenroll start date (ongoing for 12 months)
Arizona, South Dakota	February 2023	April 2023
Iowa	February 2023	May 2023
Kansas, Nebraska, Oklahoma, Wyoming	March 2023	May 2023
Montana, North Dakota, Wisconsin	April 2023	June 2023
Illinois, Minnesota, Missouri	April 2023	July 2023

How soon could enrollees start losing Medicaid coverage?

Terminations for enrollees that a state has redetermined as ineligible for Medicaid start as soon as April 1, 2023. *In Minnesota, it will be July 1, 2023.*

What are additional resources on this topic?

[The Minnesota DHS renewal website](#) for Medicaid redeterminations contains many resources for both members and providers.

Or, from the federal government: [See more on returning to regular Medicaid operations](#).