

Medica (formerly WellFirst Health) Provider Network

Overview



Medica (formerly WellFirst Health) offers a comprehensive network of hospitals, providers, and specialty physicians. To verify which providers are included in this product's network, see the provider directory at:

- Illinois: <https://central.medica.com/Find-A-Doctor>
- Missouri: <https://mo-central.medica.com/Find-A-Doctor>

Select "WellFirst by Medica Individual Marketplace (healthcare.gov) EPO" under the *Select Plan Type* dropdown.

These plans are sold through the federal Marketplace, a website (healthcare.gov) where individuals can compare plans and purchase health insurance. Marketplace plans are great for individuals and families that are eligible for discounts or financial subsidies.

2024 ID Card Example

 Payer ID: 41822 ID: 1234567891 Group/Policy: C00011 JOHN Q CIFBMOF04/STD/C00011 00 JANE Q Samplemember 01 JOE Q Samplemember 02 JULIE Q Samplemember 03 JAKE Q Samplemember 04 JOSHUA Q Samplemember 05 Fully Insured Care Type: [Care Type Text From data] SVC Type: Medical Ded IND/FAM: OOPM IND/FAM: RX OOPM IND/FAM Tier 1: \$1,111/\$2,222 \$3,333/\$6,666 \$1,000/\$2,000 Tier 2: \$2,525/\$5,050 \$5,100/\$10,200 Out of Network: \$3,333/\$6,666 \$22,222/\$44,444	Members - mo-central.medica.com/member-portal Medical Claims: Medica PO Box 211404, Eagan, MN 55121 Member Services: 1 (877) 379-7599 (TTY: 711) Pharmacists call: 1 (866) 333-2757 Providers: 1 (800) 458-5512 or mo-central.medica.com/providers Health Advocate NurseLine: 1 (866) 668-6548 
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Availability

This product is only available in the following Missouri counties:

- St. Charles County
- St. Louis City
- St. Louis County
- Warren County

This product is only available in the following Illinois counties:

- Madison
- St. Clair

Key WellFirst by Medica Network Providers

- Esse Health
- Fresenius Medical Care
- Post-Acute Physicians of Missouri
- Slucare Physician Group

Specialty Networks

- Navitus/Navi-Gate — pharmacy benefit drug authorization requests
- NIA Magellan – authorization CT/MRI/PET radiology services, musculoskeletal surgeries, and physical/occupational therapy services

Member Benefits

- For member benefit questions, please contact Medica’s Provider Service Center at 1 (800) 458-5512 (TTY: 711)

Claims Submission

- Detailed claims submission/EDI transactions instructions and information can be found in the [Medica Provider Administrative Manual](#).
- Providers are encouraged to sign up for the Medica Health Plan Provider Portal--a 24/7 online resource for in-network providers, free of charge to assist with managing key patient data, simplify everyday tasks, promote efficiency in business and streamline electronic transactions. Functionality includes: HIPAA 270/271 member enrollment/benefits, 276/277 claims submission status, prior authorization requests submission, claims appeals processing, along with other web-based self-service applications. The Portal Registration User Guide and other account setup resources including a short video are available from the Medica Health Plan Account login page at providerauth.mo-central.medica.com/(Missouri) or providerauth.central.medica.com (Illinois). Additional details are also included in the Provider Administrative Manual noted above.
- For member claims questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)
- Submit medical claims to:
Medica
PO Box 211404
Eagan, MN 55121

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