

Ridgeview Community Network® Powered by Medica Fact Sheet (Accountable Care System Product)

Overview

Ridgeview Community Network® is an accountable care organization that leverages the full care system (physicians, hospitals, clinics and health care providers) to improve quality and patient outcomes and reduce costs. Ridgeview Community Network provides local, personalized care at one of the few independent health care systems in Minnesota with partnerships including hundreds of other providers and top specialists from across the Twin Cities. More than 300 physicians and nearly 2,000 medical and support staff deliver coordinated care locally, with 37 primary care clinics and more than 150 specialty clinics throughout a seven-county metro area and beyond.

Members have direct access to:

- Ridgeview Medical Center and Clinics;
- Ridgeview Sibley Medical Center;
- Lakeview Clinic, Ltd.;
- OBGYN West;
- Wayzata Children's Clinic;
- Western OB/GYN, A Division of Ridgeview Clinics;
- South Lake Pediatrics; and
- Catalyst Medical Clinic.

In addition, Ridgeview Community Network partners with five hospitals including Abbott Northwestern Hospital, Hennepin County Medical Center and all of Children's Hospitals and Clinics - including specialists located in Ridgeview's Emergency and Urgent Care at Two Twelve Medical Center in Chaska, Minn.

No referral is needed to see participating Ridgeview Community Network providers. Members can also access other providers, but may have higher deductibles and out-of-pocket expenses than for network providers. To verify which providers are included in this product's network, [see the provider directory on medica.com](https://www.medicacom.com). *Note: The Medica travel benefit does apply outside the Medica service area (i.e., outside MN, ND, SD and Western WI). See information about the specialty networks that are included in the network below.*

ID Card Example 2021

<p>MEDICA® <i>Ridgeview Community Network</i></p> <p>Payer ID: 94265 ID: 999999901 Group: DFLT</p> <p>Name: JOHN Q 01332/01219XXXX Dependents: JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE</p> <div style="border: 1px solid black; padding: 2px; width: fit-content;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx Group: 1MEDICA</p> </div> <p>CareType: Ridgeview Community Network powered by Medica SVC Type: MEDICAL OV/CONV/JURGIER/CD5] \$XX / \$XX / \$XX / \$XX / \$XX For your best benefits, use the Ridgeview Community Network</p>	<p>Members – www.mymedica.com</p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130</p> <p>Customer Service: 888-592-8202 Hearing Impaired: 711</p> <p>Pharmacists: 800-922-1557</p> <p>Providers: 800-458-5512 or www.medica.com</p> <p>Medica Behavioral Health: 800-848-8327</p> <p>Medica CallLink Nurse Line: 800-962-9497</p> <p>EAP: 800-626-7944</p> <p>UnitedHealthcare® UnitedHealthcare Options PPO</p> <p style="text-align: right;"><small>Shared Savings</small> </p> <p>Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602</p>
--	--

Available to

Commercial large and small groups in the 13-county Twin Cities metro area including:

- Anoka
- Carver
- Chisago
- Dakota
- Hennepin
- Isanti
- McLeod
- Ramsey
- Scott
- Sibley
- Sherburne
- Washington
- Wright

Network Hospitals

Abbott Northwestern Hospital
 Children's Hospitals and Clinics of Minnesota
 Hennepin County Medical Center
 Ridgeview Medical Center
 Ridgeview Sibley Medical Center

Specialty Networks

- Chiropractic: OptumHealthSM Care Solutions, Physical Health
- Behavioral Health: Medica Behavioral HealthSM
- Transplants: OptumHealthSM Complex Care Solution
- Pharmacy: Express Scripts (ESI)

Primary Care Clinics

- Catalyst Medical Clinic Lakeview Clinic, Ltd.
- OB/GYN West (select providers) Ridgeview Clinics
- South Lake Pediatrics
- Wayzata Children's Clinic
- Western OB/GYN, A Division of Ridgeview Clinics

Member Benefits

- Network Navigator—personal concierge to assist members with questions about the network of providers and services available. The Network Navigator works on behalf of members, connecting with Medica's Customer Service to address inquiries about claims or bills. In addition, they can help coordinate communications with providers, transfer medical records, find specialty care options, obtain cost estimates and share information about community resources and wellness services.
- Free "Meet and Greet a Ridgeview Community Network Primary Care Provider" visit—a brief 10-minute, get-acquainted visit with any in-network primary care provider during which members can discuss the provider's practice philosophy and communication style to determine if they can work successfully as a team.
- Same-day appointments—available at all Ridgeview Community Network primary care clinics.
- Saturday morning hours—available at select Ridgeview Community Network primary care clinics.
- Urgent care—available 24 hours a day, 365 days a year at Two Twelve Medical Center in Chaska, Minn.

Urgent care services are also available at Ridgeview Sibley Medical Center in Arlington, Minn., Ridgeview Delano Clinic in Delano, Minn., and Ridgeview LeSueur Medical Center in LeSueur, Minn. Hours vary by location.

- Around-the-clock emergency care—available at Ridgeview Medical Center in Waconia, Minn., Ridgeview Sibley Medical, Ridgeview LeSueur Medical Center and at Two Twelve Medical Center, where it is offered in partnership with Children's Hospitals and Clinics of Minnesota, and staffed by board-certified emergency physicians and emergency pediatric physicians from Children's Hospitals and Clinics.
- The Medica travel benefit *does* apply outside the Medica service area (i.e., outside MN, ND, SD and western WI).

Claim Submission

Claims should be submitted to:

- Payer ID: 94265

[See details on claim submission and product guidelines](#)

© 2011-2020 Medica. Medica® is a registered service mark of Medica Health Plans. "Medica" refers to the family of health services companies that includes Medica Health Plans, Medica Community Health Plan, Medica Insurance Company, Medica Self-Insured, MMSI, Inc. d/b/a Medica Health Plan Solutions, Medica Health Management, LLC and the Medica Foundation.