



## Ridgeview Community Network Powered by Medica

### Overview

Ridgeview Community Network® Powered by Medica is an accountable care organization (ACO) providing access to local, personalized care at one of the few independent health care systems in Minnesota, along with hundreds of other providers and top specialists across the Twin Cities. No referral is needed to see network providers. Members can also access other providers, but may have higher deductibles and out-of-pocket expenses than for network providers. To verify which providers are included in this product's network, [see the provider directory on medica.com](https://www.medica.com).

NOTE: Sample cards do not reflect the format of the Group number, which is a 5-digit number.

### ID Card Example for 2022-2023

 <p style="text-align: right;"><i>Ridgeview Community Network</i></p> <p><b>Payer ID: 94265</b>  <b>ID: 999999901</b>      <b>Group: DFLT</b></p> <p><b>Name:</b>  <b>JOHN Q 00180/M216XXXX</b></p> <p><b>Dependents:</b>  <b>JANE R DOE</b>  <b>DAUGHTER R DOE</b>  <b>SON T DOE</b>  <b>BABY1 U DOE</b>  <b>BABY2 V DOE</b></p> <p><b>CareType: Ridgeview Community Network powered by Medica</b>  <b>SVC Type: MEDICAL</b></p> <table border="1" data-bbox="609 840 763 913"> <tr><td>Rx BIN:</td><td>003858</td></tr> <tr><td>Rx PCN:</td><td>A4</td></tr> <tr><td>Rx Group:</td><td>1MEDICA</td></tr> </table> <table data-bbox="186 976 771 1029"> <tr> <td></td> <td>Ded IND/FAM</td> <td>COOPM IND/FAM</td> <td>RX COOPM IND/FAM</td> </tr> <tr> <td>In Network:</td> <td>\$555/\$1,555</td> <td>\$3,333/\$8,888</td> <td>\$1,111/\$22,222</td> </tr> <tr> <td>Out of Network:</td> <td>\$3,333/\$9,999</td> <td>NA/NA</td> <td></td> </tr> </table> <p style="text-align: center;">For your best benefits, use the Ridgeview Community Network</p>	Rx BIN:	003858	Rx PCN:	A4	Rx Group:	1MEDICA		Ded IND/FAM	COOPM IND/FAM	RX COOPM IND/FAM	In Network:	\$555/\$1,555	\$3,333/\$8,888	\$1,111/\$22,222	Out of Network:	\$3,333/\$9,999	NA/NA		<p><b>Members – Medica.com/SignIn</b></p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130</p> <p>Customer Service: 1 (888) 592-8202  Hearing Impaired: 711</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or <a href="https://www.medica.com">www.medica.com</a></p> <p>Medica Behavioral Health: 1 (800) 848-8327</p> <p>Medica CallLink Nurse Line: 1 (800) 962-9497</p> <p>EAP: 1 (800) 626-7944</p> <p><b>UnitedHealthcare</b>  UnitedHealthcare Options PPO</p> <p style="text-align: right;"><small>Shared Savings</small>  </p> <p style="text-align: center;">Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602</p>
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### Availability

- Commercial large and small groups in the Twin Cities (Minnesota) metro area in the following counties:
  - Anoka
  - Carver
  - Chisago
  - Dakota
  - Hennepin
  - Isanti
  - McLeod
  - Ramsey
  - Scott
  - Sibley
  - Sherburne
  - Washington
  - Wright

**Network Hospitals**

- Abbott Northwestern Hospital
- Children’s Minnesota
- HCMC
- Ridgeview Arlington Campus
- Ridgeview LeSueur Campus
- Ridgeview Waconia Campus

**Specialty Networks**

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: Express Scripts

**Primary Care Clinics**

- Catalyst Medical Clinic
- Lakeview Clinic, Ltd.
- OB/GYN West (select providers)
- Ridgeview Clinics
- South Lake Pediatrics
- Wayzata Children’s Clinic
- Western OB/GYN, A Division of Ridgeview Clinics

**Member Benefits**

- Network Navigator—personal concierge to assist members with questions about the network of providers and services available. The Network Navigator works on behalf of members, connecting with Medica Member Services to address inquiries about claims or bills. In addition, they can help coordinate communications with providers, transfer medical records, find specialty care options, obtain cost estimates and share information about community resources and wellness services.
- Free “Meet and Greet a Ridgeview Community Network Primary Care Provider” visit—a brief 10-minute, get-acquainted visit with any in-network primary care provider during which members can discuss the provider’s practice philosophy and communication style to determine if they can work successfully as a team.
- Same-day appointments—available at all Ridgeview Community Network primary care clinics.
- Around-the-clock emergency care—available at Ridgeview Waconia Campus, Ridgeview Arlington Campus, Ridgeview LeSueur Campus and at Two Twelve Medical Center, where it is offered in partnership with Children’s Hospitals and Clinics of Minnesota, and staffed by board-certified emergency physicians and emergency pediatric physicians from Children’s Hospitals and Clinics.
- The Medica travel benefit applies outside Minnesota, South Dakota, North Dakota and western Wisconsin.

**Claim Submission**

Claims should be submitted to:

- Payer ID: 94265

[See details on claim submission and product guidelines.](#)