

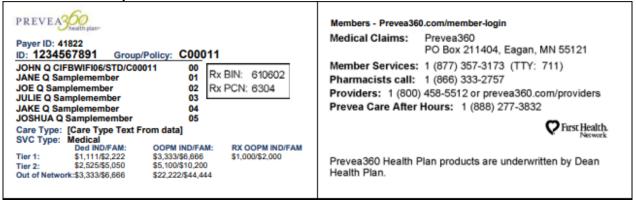
Prevea360 East Provider Network – Individual and Family Products

Overview

Prevea360 offers a comprehensive network of hospitals, providers, and specialty physicians. To verify which providers are included in this product's network, see the provider directory at Prevea360.com/Find-A-Doctor and selecting "Marketplace (heathcare.gov) HMO" under the Select Plan Type dropdown.

These plans are sold through the federal Marketplace, a website (healthcare.gov) where individuals can compare plans and purchase health insurance. Marketplace plans are great for individuals and families that are eligible for discounts or financial subsidies.

2024 ID Card Example



Availability

This plan is available to Individual and Family plan members residing in the following Wisconsin counties:

- Brown
- Chippewa
- Door
- Eau Claire
- Kewaunee
- Manitowoc
- Oconto
- Sheboygan



Key Prevea360 Network Providers

- Catholic Charities
- Planned Parenthood
- St Vincent Hospital Health Center
- UW Health

Specialty Networks

- Navitus/Navi-Gate pharmacy benefit drug authorization requests
- NIA Magellan authorization CT/MRI/PET radiology services, musculoskeletal surgeries, and physical/occupational therapy services

Member Benefits

• For member benefit questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)

Claims Submission

- Detailed claims submission/EDI transactions instructions and information can be found in the <u>Prevea360 Provider Administrative Manual</u>.
- Providers are encouraged to sign up for the Prevea360 Health Plan Provider Portal--a 24/7 online resource for in-network providers, free of charge to assist with managing key patient data, simplify everyday tasks, promote efficiency in business and streamline electronic transactions. Functionality includes: HIPAA 270/271 member enrollment/benefits, 276/277 claims submission status, prior authorization requests submission, claims appeals processing, along with other web-based self-service applications. The Portal Registration User Guide and other account setup resources including a short video are available from the Prevea360 Health Plan Account login page at **providerauth.prevea360.com**. Additional details are also included in the Provider Administrative Manual noted above.
- For member claims questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)
- Submit medical claims to:

Prevea360 PO Box 211404 Eagan, MN 55121

Payer ID: 41822

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