



## Prevea360 East Provider Network – Individual and Family Products

### Overview

Prevea360 offers a comprehensive network of hospitals, providers, and specialty physicians. To verify which providers are included in this product’s network, see the provider directory at [Prevea360.com/Find-A-Doctor](http://Prevea360.com/Find-A-Doctor) and selecting “Marketplace (healthcare.gov) HMO” under the *Select Plan Type* dropdown.

These plans are sold through the federal Marketplace, a website (healthcare.gov) where individuals can compare plans and purchase health insurance. Marketplace plans are great for individuals and families that are eligible for discounts or financial subsidies.

### 2024 ID Card Example

 <p><b>Payer ID: 41822</b>  <b>ID: 1234567891</b>    <b>Group/Policy: C00011</b></p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">JOHN Q CIFBWIF06/STD/C00011</td> <td style="width: 5%; text-align: center;">00</td> <td style="width: 15%;"></td> </tr> <tr> <td>JANE Q Samplemember</td> <td style="text-align: center;">01</td> <td style="border: 1px solid black; padding: 2px;">Rx BIN: 610602</td> </tr> <tr> <td>JOE Q Samplemember</td> <td style="text-align: center;">02</td> <td style="border: 1px solid black; padding: 2px;">Rx PCN: 6304</td> </tr> <tr> <td>JULIE Q Samplemember</td> <td style="text-align: center;">03</td> <td></td> </tr> <tr> <td>JAKE Q Samplemember</td> <td style="text-align: center;">04</td> <td></td> </tr> <tr> <td>JOSHUA Q Samplemember</td> <td style="text-align: center;">05</td> <td></td> </tr> </table> <p><b>Care Type:</b> [Care Type Text From data]  <b>SVC Type:</b> Medical</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;"><b>Tier 1:</b></td> <td style="width: 33%;">Ded IND/FAM: \$1,111/\$2,222</td> <td style="width: 33%;">OOPM IND/FAM: \$3,333/\$6,666</td> <td style="width: 15%;"></td> <td style="width: 15%;">RX OOPM IND/FAM: \$1,000/\$2,000</td> </tr> <tr> <td><b>Tier 2:</b></td> <td>\$2,525/\$5,050</td> <td>\$5,100/\$10,200</td> <td></td> <td></td> </tr> <tr> <td><b>Out of Network:</b></td> <td>\$3,333/\$6,666</td> <td>\$22,222/\$44,444</td> <td></td> <td></td> </tr> </table>	JOHN Q CIFBWIF06/STD/C00011	00		JANE Q Samplemember	01	Rx BIN: 610602	JOE Q Samplemember	02	Rx PCN: 6304	JULIE Q Samplemember	03		JAKE Q Samplemember	04		JOSHUA Q Samplemember	05		<b>Tier 1:</b>	Ded IND/FAM: \$1,111/\$2,222	OOPM IND/FAM: \$3,333/\$6,666		RX OOPM IND/FAM: \$1,000/\$2,000	<b>Tier 2:</b>	\$2,525/\$5,050	\$5,100/\$10,200			<b>Out of Network:</b>	\$3,333/\$6,666	\$22,222/\$44,444			<p><b>Members -</b> <a href="http://Prevea360.com/member-login">Prevea360.com/member-login</a></p> <p><b>Medical Claims:</b> Prevea360          PO Box 211404, Eagan, MN 55121</p> <p><b>Member Services:</b> 1 (877) 357-3173 (TTY: 711)</p> <p><b>Pharmacists call:</b> 1 (866) 333-2757</p> <p><b>Providers:</b> 1 (800) 458-5512 or <a href="http://prevea360.com/providers">prevea360.com/providers</a></p> <p><b>Prevea Care After Hours:</b> 1 (888) 277-3832</p> <div style="text-align: right;">  </div> <p>Prevea360 Health Plan products are underwritten by Dean Health Plan.</p>
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### Availability

This plan is available to Individual and Family plan members residing in the following Wisconsin counties:

- Brown
- Chippewa
- Door
- Eau Claire
- Kewaunee
- Manitowoc
- Oconto
- Sheboygan

### Key Prevea360 Network Providers

- Catholic Charities
- Planned Parenthood
- St Vincent Hospital Health Center
- UW Health

### Specialty Networks

- Navitus/Navi-Gate — pharmacy benefit drug authorization requests
- NIA Magellan – authorization CT/MRI/PET radiology services, musculoskeletal surgeries, and physical/occupational therapy services

### Member Benefits

- For member benefit questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)

### Claims Submission

- Detailed claims submission/EDI transactions instructions and information can be found in the [Prevea360 Provider Administrative Manual](#).
- Providers are encouraged to sign up for the Prevea360 Health Plan Provider Portal--a 24/7 online resource for in-network providers, free of charge to assist with managing key patient data, simplify everyday tasks, promote efficiency in business and streamline electronic transactions. Functionality includes: HIPAA 270/271 member enrollment/benefits, 276/277 claims submission status, prior authorization requests submission, claims appeals processing, along with other web-based self-service applications. The Portal Registration User Guide and other account setup resources including a short video are available from the Prevea360 Health Plan Account login page at [providerauth.prevea360.com](http://providerauth.prevea360.com). Additional details are also included in the Provider Administrative Manual noted above.
- For member claims questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)
- Submit medical claims to:  
Prevea360  
PO Box 211404  
Eagan, MN 55121

Payer ID: 41822

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