

Park Nicollet First with Medica Fact Sheet (Accountable Care System Product)

Overview

Park Nicollet FirstSM is an innovative collaboration between Park Nicollet and Medica that is pioneering new ways of delivering care that will provide better experiences for members. By delivering high quality care with a coordinated approach between insurance coverage and patient care delivery, the health care process is simplified and lowers costs for consumers.

Park Nicollet First is an open-access product that utilizes the Park Nicollet network. No referral is needed to see participating Park Nicollet First providers. Members can also access non-Park Nicollet providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product's network, [see the provider directory on medicacom.com](http://www.medicacom.com).

ID Card Example 2021

<div style="display: flex; justify-content: space-between; align-items: center;"> </div> <p>Payer ID: 94265 ID: 999999901 Group: DFLT</p> <p>Name: JOHN Q 01332/01261XXXXX</p> <p>Dependents: JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE</p> <p>CareType: Park Nicollet First with Medica SVC Type: MEDICAL OV/CONV/URGI/ER/[CD5] \$XX / \$XX / \$XX / \$XX / \$XX</p> <p style="font-size: small;">For your best benefits, use the Park Nicollet network</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin-left: auto; margin-top: 10px;"> Rx BIN: 003858 Rx PCN: A4 Rx Group: 1MEDICA </div>	<p>Members – www.mymedica.com</p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130 Park Nicollet & Medica Customer Service: 855-727-5178 Hearing Impaired: 711</p> <p>Pharmacists: 800-922-1557 Providers: 800-458-5512 or www.medicacom.com Medica Behavioral Health: 800-848-8327 Medica CallLink Nurse Line: 800-962-9497 EAP: 800-626-7944</p> <p>UnitedHealthcare <small>UnitedHealthcare Options PPO</small></p> <div style="display: flex; align-items: center;"> <div style="font-size: x-small;"> Shared Savings MultiPlan </div> </div> <p style="font-size: x-small;">Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602</p>
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Available to:

Commercial large and small groups in the 13-county Twin Cities metro area:

- Anoka
- Carver
- Chisago
- Dakota
- Hennepin
- Isanti
- McLeod
- Ramsey
- Scott
- Sherburne
- Sibley
- Washington
- Wright

Network Hospitals

- Park Nicollet Methodist Hospital
- St. Francis Regional Medical Center
- Children's Healthcare – Minneapolis
- Children's Healthcare – St. Paul

Specialty Networks

- Chiropractic: OptumHealthSM Care Solutions, Physical Health
- Behavioral Health: Medica Behavioral HealthSM
- Transplants: OptumHealthSM Complex Care Solution
- Pharmacy: Express Scripts (ESI)

Member Benefits

- Access to Park Nicollet's 20 [primary care clinics](#), its specialists who practice in more than 55 medical and surgical specialties and seven [urgent care locations](#).
- Access to Park Nicollet's [specialty centers](#), including the Park Nicollet Bariatric Surgery Center, Frauenshuh Cancer Center, Heart and Vascular Center, International Diabetes Center, Jane Brattain Breast Center, Melrose Center (for eating disorders), Struthers Parkinson's Center, Child and Family Behavioral Health (formerly the Alexander Center), Joint Replacement Institute, Family Birth Center, Women's Center and TRIA Orthopaedic Center.
- Access to Park Nicollet [Methodist Hospital](#), a 426-bed facility recognized as an area leader in cancer care, cardiovascular services, maternity care and neuro-rehabilitation medicine.
- Access to a 24/7 Nurse phone line and 24/7 online diagnosis and treatment for common medical conditions with virtuwelTM.
- CareWireTM, a text messaging service that guides patients to and through their appointments.
- Valet parking is offered at Methodist Hospital and St. Louis Park Clinic and Specialty Center.
- Discounts at Park Nicollet Health & Care Stores and Park Nicollet pharmacies.
- The Medica travel benefit *does* apply outside the Medica service area (i.e., outside MN, WI, SD, ND).

Claim Submission

Claims should be submitted to:

- Payer ID: 94265

[See details on claim submission and product guidelines](#)

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