

# Park Nicollet and HealthPartners Medical Group First with Medica

**Overview**

Park Nicollet and Health Partners Medical Group First<sup>SM</sup> with Medica is an innovative collaboration between Park Nicollet, HealthPartners Medical Group and Medica delivering high-quality care with a coordinated approach between insurance coverage and patient care delivery. Prior to 1/1/23, the product was called Park Nicollet First. In 2022, HealthPartners Medical Group providers were added into the network and the product name was changed for the 2023 plan year.





Park Nicollet and HealthPartners Medical Group First is an open-access product that utilizes the Park Nicollet and HealthPartners Medical Group network. No referral is needed to see participating Park Nicollet and HealthPartners Medical Group First providers. Members can also access out-of-network providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product’s network, [see the provider directory on medica.com](https://www.medica.com).

**NOTE:** Sample cards do not reflect the format of the production Group number, which is a 5-digit number.

**ID Card Example 2023**

  <p><b>Payer ID:</b> 94265 <b>ID:</b> 999999901     <b>Group:</b> DFLT</p> <p><b>Name:</b> JOHN Q 01332/01264XXXX</p> <p><b>Dependents:</b> JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin-left: auto;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx Group: 1MEDICA</p> </div> <p><b>Care Type:</b> Park Nicollet and HealthPartners Medical Group First <b>SVC Type:</b> MEDICAL</p> <table style="width: 100%; font-size: small;"> <tr> <td style="text-align: center;">Ded IND/FAM</td> <td style="text-align: center;">OOPM IND/FAM</td> <td style="text-align: center;">RX OOPM IND/FAM</td> </tr> <tr> <td style="text-align: center;">\$555/\$1,555</td> <td style="text-align: center;">\$3,333/\$6,666</td> <td style="text-align: center;">\$1,111/\$22,222</td> </tr> <tr> <td style="text-align: center;">Out of Network: \$3,333/\$9,999</td> <td style="text-align: center;">NA/NA</td> <td></td> </tr> </table> <p style="font-size: x-small;">For your best benefits, Use the Park Nicollet and Health Partners Medical Group</p>	Ded IND/FAM	OOPM IND/FAM	RX OOPM IND/FAM	\$555/\$1,555	\$3,333/\$6,666	\$1,111/\$22,222	Out of Network: \$3,333/\$9,999	NA/NA		<p><b>Members – Medica.com/SignIn</b></p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130</p> <p>Member Services: 1 (855) 727-5178 Hearing Impaired: 711</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or <a href="https://www.medica.com">www.medica.com</a></p> <p>Medica Behavioral Health: 1 (800) 848-8327</p> <p>Medica CallLink Nurse Line: 1 (800) 962-9497</p> <p>EAP: 1 (800) 626-7944</p> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 10px;"> <div style="text-align: center;">   <small>UnitedHealthcare Options PPO</small> </div> <div style="text-align: center;">   <small>Shared Savings</small> </div> </div> <p style="font-size: x-small; text-align: center;">Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602</p>
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**ID Card Example 2022**

  <p><b>Payer ID:</b> 94265 <b>ID:</b> 999999901     <b>Group:</b> DFLT</p> <p><b>Name:</b> JOHN Q 01332/01147XXXX</p> <p><b>Dependents:</b> JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin-left: auto;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx Group: 1MEDICA</p> </div> <p><b>Care Type:</b> Park Nicollet First with Medica <b>SVC Type:</b> MEDICAL</p> <table style="width: 100%; font-size: small;"> <tr> <td style="text-align: center;">Ded IND/FAM</td> <td style="text-align: center;">OOPM IND/FAM</td> <td style="text-align: center;">RX OOPM IND/FAM</td> </tr> <tr> <td style="text-align: center;">\$555/\$1,555</td> <td style="text-align: center;">\$3,333/\$6,666</td> <td style="text-align: center;">\$1,111/\$22,222</td> </tr> <tr> <td style="text-align: center;">Out of Network: \$3,333/\$9,999</td> <td style="text-align: center;">NA/NA</td> <td></td> </tr> </table> <p style="font-size: x-small;">For your best benefits, use the Park Nicollet network.</p>	Ded IND/FAM	OOPM IND/FAM	RX OOPM IND/FAM	\$555/\$1,555	\$3,333/\$6,666	\$1,111/\$22,222	Out of Network: \$3,333/\$9,999	NA/NA		<p><b>Members – Medica.com/SignIn</b></p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130</p> <p>Park Nicollet &amp; Medica Customer Service: 1 (855) 727-5178 Hearing Impaired: 711</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or <a href="https://www.medica.com">www.medica.com</a></p> <p>Medica Behavioral Health: 1 (800) 848-8327</p> <p>Medica CallLink Nurse Line: 1 (800) 962-9497</p> <p>EAP: 1 (800) 626-7944</p> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 10px;"> <div style="text-align: center;">   <small>UnitedHealthcare Options PPO</small> </div> <div style="text-align: center;">   <small>Shared Savings</small> </div> </div> <p style="font-size: x-small; text-align: center;">Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602</p>
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**Available to:**

Commercial large and small groups in the 13-county Twin Cities (Minnesota) metro area:

- Anoka
- Carver
- Chisago
- Dakota
- Hennepin
- Isanti
- McLeod
- Ramsey
- Scott
- Sherburne
- Sibley
- Washington
- Wright

**Network Hospitals**

- Park Nicollet Methodist Hospital – St. Louis Park
- St. Francis Regional Medical Center – Shakopee
- Regions Hospital – St. Paul (Effective 1/1/22)
- Lakeview Hospital – Stillwater (Effective 1/1/22)
- Children’s Healthcare – Minneapolis
- Children’s Healthcare – St. Paul

**Specialty Networks**

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: Express Scripts

**Member Benefits**

- Access to Park Nicollet and HealthPartners Medical Group’s 50+ **primary care clinics**, its specialists who practice in more than 55 medical and surgical specialties and seven **urgent care locations**.
- Access to **specialty centers**, including the Park Nicollet Bariatric Surgery Center, Frauenshuh Cancer Center, Heart and Vascular Center, International Diabetes Center, Jane Brattain Breast Center, Melrose Center (for eating disorders), Struthers Parkinson’s Center, Child and Family Behavioral Health (formerly the Alexander Center), Joint Replacement Institute, Family Birth Center, Women’s Center and TRIA Orthopedic Center.
- Access to a 24/7 Nurse phone line and 24/7 online diagnosis and treatment for common medical conditions with virtuwel™.
- CareWire™, a text messaging service that guides patients to and through their appointments.
- Valet parking is offered at Methodist Hospital and St. Louis Park Clinic and Specialty Center.
- The Medica travel benefit applies outside Minnesota, Wisconsin, South Dakota and North Dakota.

**Claim Submission**

Claims should be submitted to:

- Payer ID: 94265

[See details on claim submission and product guidelines.](#)

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