# North Memorial Acclaim<sup>SM</sup> by Medica

### Overview

North Memorial Acclaim by Medica<sup>SM</sup> is an accountable care system product offered in the Individual and Family Business (IFB) market in the Twin Cities Metro area. The network features North Memorial Health, Northwest Family Physicians, and Stellis Health. No referral is needed to see in-network specialists. Members do not have benefits for out-of-network providers.

To verify which providers are included in this product's network, <u>see the provider directory on</u> <u>medica.com</u>.

**Note:** All IFB members have been issued a new ID card for 2024. Group/Policy numbers changed from "IFB" to an alpha-numeric number beginning with C, based on product.

# ID Card Example for 2024 (MN)

Wedica. NORTH MEMORIAL   Payer ID: 12422 ID: 1234567891 Group/Policy: C00006   JOHN Q CIFBMNFI05/STD/C0006 01   JOE Q Samplemember 01   JOE Q Samplemember 03   JULIE Q Samplemember 03   JAKE Q Samplemember 04   JOSHUA Q Samplemember 05   Care Type: [Care Type Text From data] SVC Type: Medical   Ded IND/FAM: OOPM IND/FAM:   Tier 1: \$1,111/82.22 \$3,333/86,666   Stor Type: \$2,525/\$5,050 \$5,100/\$10,200   Out of Network:\$3,333/\$6,666 \$22,222/\$44,444   For benefits, use a North Memorial network provider	Members - Medica.com/SignIn Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Services: 1 (800) 848-8327 Medica Member Services: 1 (855) 887-4259 (TTY: 711) Pharmacists: 1 (800) 922-1557 Providers: 1 (800) 922-157 Providers: 1 (800) 948-5512 or Medica.com Health Advocate NurseLine: 1 (866) 668-6548 Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602 In this field you will see the name of the
ID Card Example for 2023 (MN)	plan like "North Memorial Acclaim by Medica Bronze Copay"
Image: Normalized system North Memorial Memoria	Members - Medica.com/SignIn Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Services: 1 (800) 848-8327 Medica Member Services: 1 (855) 887-4259 (TTY: 711) Pharmacists: 1 (800) 922-1557 Providers: 1 (800) 922-1557 Providers: 1 (800) 458-5512 or Medica.com Health Advocate NurseLine: 1 (866) 668-6548 Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602

#### Availability

- For individual and family business (IFB) members
- Service area includes Anoka, Hennepin, Ramsey, Sherburne, and Wright counties in Minnesota

# **Medica**.

# Network

- North Memorial Health
- Northwest Family Physicians
- Stellis Health
- Maple Grove Hospital
- Masonic Children's Hospital
- This product does not have a national travel network

# Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum Transplant
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

# Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits are covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions.

# **Claim Submission**

Medical claims:

• Payer ID: 12422

Optum chiropractic claims:

• Payer ID: 41161

Medica behavioral health claims:

• Payer ID: 87726

See details on claim submission and product guidelines.

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