

## Medica Health Plan Solutions Fact Sheet

### Overview

Medica began administering medical benefits for former Mayo Clinic Health Solutions (MMSI, Inc.) customers through Medica Health Plan Solutions<sup>SM</sup>, a division of Medica, in 2019. To verify network providers for Medica Health Plan Solutions, [see the provider directory on medica.com](http://www.medicahp.com).

### 2020 ID Card Example

<p><b>Group Name</b> <span style="float: right;"><b>Logo</b></span></p> <p>Payer ID: 71890  <b>ID: 1234567891</b>    <b>Group #: [Group #]</b></p> <p><b>Name:</b>          John A0022/ACOMMNSN02/          Jane Samplemember          Joe Samplemember          Julie Samplemember          Jake Samplemember          Joshua Samplemember</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto;">             Rx BIN: 610593              Rx PCN: SXC              Rx GROUP: MAYORX         </div> <p style="text-align: center; font-size: small;">  PHARMACY BENEFITS         </p> <p><b>Care Type:</b> Medica Health Plan Solutions  <b>Benefit Plan:</b> [Care Type Text From data]  <b>SVC Type:</b> MEDICAL</p> <p style="text-align: right;">Administered by <b>MEDICA.</b></p>	<p><b>Members:</b> Medica.com/MemberSite</p> <p><b>Claims:</b> Medica, PO Box 211435, Eagan, MN 55121</p> <p><b>Chiropractic Claims:</b> Magellan Healthcare, 7805 Hudson Rd, Ste 190, Woodbury, MN 55125. ED# 41150</p> <p><b>Customer Service:</b> 1-866-839-4060  <b>TTY Users:</b> 711</p> <p><b>Pharmacy Contact:</b> 1-844-284-0148</p> <p><b>Provider Service:</b> 1-800-458-5512 or Medica.com/Providers</p> <p><b>NurseLine:</b> 1-800-226-1144</p> <div style="display: flex; justify-content: space-around; align-items: center;"> </div> <p><b>Utilization Management:</b> For questions on Prior Authorizations, visit Medica.com or call Customer Service or Provider Service.</p> <p style="text-align: center; font-size: small;">Medica includes Medica Health Plan Solutions</p>
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### 2021 ID Card Examples

<p><b>Group Name</b> <span style="float: right;"><b>Logo</b></span></p> <p>Payer ID: 71890  <b>ID: 1234567891</b>    <b>Group #: (Group #)</b></p> <p><b>Name:</b>          John ACOMMNSN01/STD/A0041          Jane Samplemember          Joe Samplemember          Julie Samplemember          Jake Samplemember          Joshua Samplemember</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto;">             Rx BIN: 005377              Rx PCN: 10000019              Rx GROUP: MAYORX         </div> <p style="text-align: center; font-size: small;"> </p> <p><b>Care Type:</b> Medica Health Plan Solutions  <b>Benefit Plan:</b> [Care Type Text From data]  <b>SVC Type:</b> MEDICAL</p> <p style="text-align: right;">Administered by <b>MEDICA.</b></p>	<p><b>Members:</b> Medica.com/MemberSite</p> <p><b>Claims:</b> Medica, PO Box 211435, Eagan, MN 55121</p> <p><b>Chiropractic Claims:</b> Magellan Healthcare, 7805 Hudson Rd, Ste 190, Woodbury, MN 55125. ED# 41150</p> <p><b>Customer Service:</b> 1-866-839-4060  <b>TTY Users:</b> 711</p> <p><b>Pharmacy Benefit:</b> 1-833-789-5317 or www.allumaco.com</p> <p><b>Provider Service:</b> 1-800-458-5512 or Medica.com/Providers</p> <p><b>NurseLine:</b> 1-800-226-1144</p> <div style="display: flex; justify-content: space-around; align-items: center;"> </div> <p><b>Utilization Management:</b> For questions on Prior Authorizations, visit Medica.com or call Customer Service or Provider Service.</p> <p style="text-align: center; font-size: small;">Medica includes Medica Health Plan Solutions</p>
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### Network

- Medica Health Plan Solutions Network in MN/WI
- Leased networks in other states

### Member Benefits

- Pharmacy: Prescription drug benefits administered by Alluma
- Medica NurseLine: Access to a nurse by phone available 24 hours a day, seven days a week
- Transplant: Call Medica's Provider Service Center toll-free at 1-800-458-5512 for details

## **Claim Submission**

Send medical claims to:

- Electronic payer ID: 71890

Send chiropractic claims to:

- Electronic payer ID: 41150

[See details on claim submission and product guidelines](#)

## **Questions?**

- Visit Medica's provider portal: [Medica.com/providers](https://www.Medica.com/providers)
- Or call Medica's Provider Service Center, toll-free: 1-800-458-5512