

Medica with CHI Health Direct Primary Care (DPC) Fact Sheet (Accountable Care System Product)

Overview

Medica with CHI Health Direct Primary Care (DPC) is an innovative collaboration between CHI Health and Medica that is pioneering new ways of delivering care that will provide better experiences for members. By delivering high quality care with a coordinated approach between insurance coverage and patient care delivery, the health care process is simplified and lowers costs for consumers.

Medica with CHI Health Direct Primary Care (DPC)

Medica with CHI Health Direct Primary Care is an innovative plan combining a Direct Primary Care (DPC) model with coverage for specialists and hospitalizations. Members must use their DPC provider for primary care services, which are covered at no cost to the member. They have open access for specialty care and hospital services. Members will have **no coverage** for non-preventive primary care services outside of their DPC provider, and higher deductibles and out-of-pocket expenses for non-network specialty and hospital providers. To verify which providers are included in this product's network, see the [provider directory on Medica.com](http://provider.directory.on.Medica.com).

2020 ID Card Example DPC- CHI Employer group

<p>Payer ID: 71890 ID: 1234567891 Group/Policy: A0121</p> <p>Name: John Subscriber</p> <p>Dependents: Jane Samplemember Joe Samplemember Julie Samplemember Jake Samplemember Joshua Samplemember</p> <p>CareType: Medica with CHI Health DPC SVC Type: Medical</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-left: auto; margin-top: 10px;"> <p>Rx BIN: 610011 Rx PCN: IRX Rx GROUP: CHIHT</p> </div>	<p>Members - Medica.com/MemberSite</p> <p>Medical Claims: Medica, PO Box 211435, Eagan, MN 55121 Chiropractic Claims: PO Box 212, Minneapolis, MN 55440-0212 Payer ID: 41161</p> <p>Medica Behavioral Health Claims: PO Box 30757, Salt Lake City, UT 84130 Payer ID: 87726</p> <p>Medica Behavioral Health Services: 800-848-8327</p> <p>Medica Customer Service: 866-398-7411 TTY Users: 711</p> <p>Pharmacists: 855-524-0383 Providers: 800-458-5512 or Medica.com/Providers Medica CallLink Nurse Line: 800-962-9497</p> <div style="display: flex; justify-content: space-around; align-items: center;"> </div> <p style="font-size: small; text-align: center;">This plan is administered by MMSI, Inc. d/b/a Medica Health Plan Solutions</p>
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2021 ID Card Example DPC- CHI Employer group

<p>Payer ID: 71890 ID: 1234567891 Group/Policy: A0121</p> <p>Name: John Samplemember</p> <p>Dependents: Jane Samplemember Joe Samplemember Julie Samplemember Jake Samplemember Joshua Samplemember</p> <p>Care Type: Medica with CHI Health DPC SVC Type: Medical</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-left: auto; margin-top: 10px;"> <p>Rx BIN: 610011 Rx PCN: IRX Rx GROUP: CHIHT</p> </div>	<p>Members - Medica.com/MemberSite</p> <p>Medical Claims: Medica, PO Box 211435, Eagan, MN 55121 Chiropractic Claims: PO Box 212, Minneapolis, MN 55440-0212 Payer ID: 41161</p> <p>Medica Behavioral Health Claims: PO Box 30757, Salt Lake City, UT 84130 Payer ID: 87726</p> <p>Medica Behavioral Health Services: (800) 848-8327</p> <p>Medica Customer Service: (866) 398-7411 TTY Users: 711</p> <p>Pharmacists: (855) 524-0383 Providers: (800) 458-5512 or Medica.com/Providers Medica CallLink Nurse Line: (800) 962-9497</p> <div style="display: flex; justify-content: space-around; align-items: center;"> </div> <p style="font-size: small; text-align: center;">This plan is administered by MMSI, Inc. d/b/a Medica Health Plan Solutions</p>
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Availability

This plan is available to CHI employees effective 1/1/20 in the following areas:

Iowa

- Pottawattamie

Nebraska

- Douglas
- Lancaster
- Sarpy
- Washington

Network Hospitals

- CHI Health Lakeside (Omaha, NE)
- CHI Health Immanuel (Omaha, NE)
- CHI Health Creighton University Medical Center- Bergan Mercy (Omaha, NE)
- Nebraska Spine Hospital (Omaha, NE)
- Children's Hospital & Medical Center (Omaha, NE)
- Boys Town National Research Hospital West (Boys Town, NE)
- Boys Town National Research Hospital East (Omaha, NE)
- Memorial Community Hospital (Blair, NE)
- CHI Health Midlands (Papillion, NE)
- CHI Health Mercy Council Bluffs (Council Bluffs, IA)
- CHI Health Missouri Valley (Missouri Valley IA)
- Saunders Medical Center (Wahoo, NE)
- St Elizabeth Regional Medical Center (Lincoln, NE)
- St Francis Memorial Hospital (West Point, NE)
- Lincoln Surgical Hospital (Lincoln, NE)
- CHI Health Schuyler (Schuyler, NE)
- CHI Health Nebraska Heart (Lincoln, NE)
- St Mary's Community Hospital (Nebraska City, NE)
- CHI Health Mercy Corning (Corning, IA)
- Pawnee County Memorial Hospital (Pawnee City, NE)
- Fillmore County Hospital (Geneva, NE)

Specialty Networks

- Chiropractic: OptumHealthSM Care Solutions, Physical Health
- Behavioral Health: Medica Behavioral HealthSM
- Transplants: OptumHealthSM Complex Care Solution
- Pharmacy: OptumRX, for CHI employees; Express Scripts (ESI) for other members

Member Benefits

- Direct Primary Care. Enhanced access to CHI Health Clinic doctors, nurse practitioners and dedicated medical teams for primary care services. No deductible, copay or coinsurance when members see a Medica with CHI Health DPC network provider.
 - Non-preventive primary care services from any general practitioner, family practitioner, internal medicine, or pediatrician who is not part of the DPC **are not covered**.
- Affordable prescription options. Several no-cost or low-cost generic medications are available when filling at a CHI Health Retail Pharmacy.

- Direct access to specialists. See any specialty care provider in the Medica with CHI Health network without a referral.
- Single phone number. This one-stop approach makes it easy to ask questions about health plan benefits, billing, care and coverage, and more. Members can call **877-398-7411**.
- 24/7 access to a nurse or advisor. Members can call the nurse and advisor line any time, day or night, for answers to health-related questions, including symptoms and treatment options. See phone number listed on the back of the Medica member ID card.
- Quick Care option. Members can visit a Quick Care location (inside area Hy-Vee stores) when they need minor medical care in a walk-in setting with no appointment needed. Services focus on diagnosis and treatment of simple, common conditions.
- Online care available. Members can connect with a network provider via online, phone or video chat.

Claim Submission

Medical claims:

- Payer ID: 71890

Chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims

- Payer ID: 87726

[See details on claim submission and product guidelines.](#)