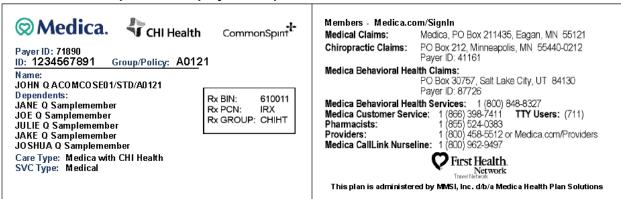


Medica with CHI Health

Overview

Medica with CHI Health is an innovative collaboration between CHI Health and Medica offering members a coordinated approach between insurance coverage and patient care delivery. Medica with CHI Health is an open-access product that utilizes the CHI Health Partners network. No referral is needed to see CHI Health network providers. Members can also access out-of-network providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product's network, see the provider directory on Medica.com.

2022 ID Card Example - CHI Employer Group



ID Card Example for 2022-2023 – all other employers



Availability

This plan is available to Commercial large and small group customers in the following Iowa and Nebraska counties:

Iowa

- Harrison
- Pottawattamie
- Mills



Nebraska

- Buffalo
- Burt
- Butler
- Cass
- Colfax
- Cuming
- Custer*
- Dawson*
- Dodge
- Douglas
- Fillmore
- Greeley*
- Hall
- Hamilton
- Howard*
- Johnson
- Kearney
- Lancaster
- Nance*
- Nemaha
- Nuckolls
- Otoe
- Pawnee
- Saline
- Sarpy
- Saunders
- Seward
- Sherman*
- Thayer
- Washington

CHI Health employees will no longer be members of the product effective 12/31/2022.

Network Hospitals

- Boys Town National Research Hospital East (Omaha, NE)
- Boys Town National Research Hospital West (Boys Town, NE)
- Brodstone Memorial Hospital (Superior, NE)
- Callaway District Hospital (Callaway, NE)
- CHI Health Immanuel (Omaha, NE)
- CHI Health Lakeside (Omaha, NE)
- CHI Health Mercy Corning (Corning, IA)
- CHI Health Mercy Council Bluffs (Council Bluffs, IA)

^{*} These new counties were added effective January 1, 2022.



- CHI Health Midlands (Papillion, NE)
- CHI Health Missouri Valley (Missouri Valley IA)
- CHI Health Nebraska Heart (Lincoln, NE)
- CHI Health Schuyler (Schuyler, NE)
- Children's Hospital & Medical Center (Omaha, NE)
- Fillmore County Hospital (Geneva, NE)
- Franklin County Memorial Hospital (Franklin, NE)
- Good Samaritan Hospital (Kearney, NE)
- Gothenburg Memorial Hospital (Gothenburg, NE)
- Harlan County Health System (Alma, NE)
- Howard County Medical Center (St Paul, NE)
- Lincoln Surgical Hospital (Lincoln, NE)
- Memorial Community Hospital (Blair, NE)
- Memorial Hospital (Aurora, NE)
- Nebraska Spine Hospital (Omaha, NE)
- Pawnee County Memorial Hospital (Pawnee City, NE)
- Saunders Medical Center (Wahoo, NE)
- St. Elizabeth Regional Medical Center (Lincoln, NE)
- St. Francis Medical Center (Grand Island, NE)
- St. Francis Memorial Hospital (West Point, NE)
- St. Mary's Community Hospital (Nebraska City, NE)
- Thayer County Memorial Hospital (Hebron, NE)
- Valley County Health System (Ord, NE)

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: OptumRX, for CHI employees; Express Scripts (ESI) for other members

Member Benefits

- *Direct access to specialists*. Members can see any primary or specialty care provider in the Medica with CHI Health network without a referral.
- *Single phone number*. This one-stop approach makes it easy to ask questions about health plan benefits, billing, care and coverage, and more.
- 24/7 access to a nurse or advisor. Members can call the nurse and advisor line any time, day or night, for answers to health-related questions, including symptoms and treatment options. See phone number listed on the back of the Medica member ID card.
- *Priority Care option*. Access to providers that treat non-life-threatening illnesses and injuries for all ages. No appointment needed.
- Quick Care option. Members can visit a Quick Care location (inside area Hy-Vee stores) when they need minor medical care in a walk-in setting, with no appointment needed. Services focus on diagnosis and treatment of simple, common conditions.
- Online care available. Members can connect with a network provider via online, phone or video chat.



Claim Submission

Medical claims:

• Payer ID: 71890 Chiropractic claims:

• Payer ID: 41161 Behavioral health claims

• Payer ID: 87726

See details on claim submission and product guidelines.

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