





## Medica with CHI Health

### Overview

Medica with CHI Health is an innovative collaboration between CHI Health and Medica offering members a coordinated approach between insurance coverage and patient care delivery. Medica with CHI Health is an open-access product that utilizes the CHI Health Partners network. No referral is needed to see CHI Health network providers. Members can also access out-of-network providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product's network, [see the provider directory on Medica.com](#).

### 2022 ID Card Example - CHI Employer Group

   <p>Payer ID: 71890 ID: <b>1234567891</b> Group/Policy: <b>A0121</b></p> <p>Name: <b>JOHN Q ACOMCOSED1/STD/A0121</b></p> <p>Dependents:  <b>JANE Q Samplemember</b>  <b>JOE Q Samplemember</b>  <b>JULIE Q Samplemember</b>  <b>JAKE Q Samplemember</b>  <b>JOSHUA Q Samplemember</b></p> <p>Care Type: Medica with CHI Health SVC Type: Medical</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-left: auto;"> <p>Rx BIN: 610011 Rx PCN: IRX Rx GROUP: CHIHT</p> </div>	<p>Members - <a href="#">Medica.com/SignIn</a></p> <p><b>Medical Claims:</b> Medica, PO Box 211435, Eagan, MN 55121</p> <p><b>Chiropractic Claims:</b> PO Box 212, Minneapolis, MN 55440-0212 Payer ID: 41161</p> <p><b>Medica Behavioral Health Claims:</b> PO Box 30757, Salt Lake City, UT 84130 Payer ID: 87726</p> <p><b>Medica Behavioral Health Services:</b> 1 (800) 848-8327</p> <p><b>Medica Customer Service:</b> 1 (866) 398-7411 <b>TTY Users:</b> (711)</p> <p><b>Pharmacists:</b> 1 (855) 524-0383</p> <p><b>Providers:</b> 1 (800) 458-5512 or <a href="#">Medica.com/Providers</a></p> <p><b>Medica CallLink Nurseline:</b> 1 (800) 962-9497</p>  <p><b>This plan is administered by MMSI, Inc. d/b/a Medica Health Plan Solutions</b></p>
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### ID Card Example for 2022-2023 – all other employers

  <p>Payer ID: 71890 ID: <b>1234567891</b> Group: <b>DFLT</b></p> <p>Name: <b>JOHN Q ACOMNEFD3NSL/</b></p> <p>Dependents:  <b>JANE Q Samplemember</b>  <b>JOE Q Samplemember</b>  <b>JULIE Q Samplemember</b>  <b>JAKE Q Samplemember</b>  <b>JOSHUA Q Samplemember</b></p> <p>Care Type: Medica with CHI Health SVC Type: Medical</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-left: auto;"> <p>Rx BIN: <b>003858</b> Rx PCN: <b>A4</b> Rx GROUP: <b>1MEDICA</b></p> </div>	<p>Members - <a href="#">Medica.com/SignIn</a></p> <p><b>Medical Claims:</b> Medica, PO Box 211435, Eagan, MN 55121</p> <p><b>Optum Chiropractic Claims:</b> Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212</p> <p><b>Medica Behavioral Health Claims:</b> Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p><b>Medica Behavioral Health Services:</b> 1 (800) 848-8327</p> <p><b>Medica Customer Service:</b> 1 (877) 335-9108 <b>TTY Users:</b> (711)</p> <p><b>Pharmacists:</b> 1 (800) 922-1557</p> <p><b>Providers:</b> 1 (800) 458-5512 or <a href="#">Medica.com/Providers</a></p> <p><b>Medica CallLink Nurseline:</b> 1 (800) 962-9497</p>  <p><b>Nebraska Department of Insurance: (877) 564-7525</b></p>
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### Availability

This plan is available to Commercial large and small group customers in the following Iowa and Nebraska counties:

Iowa

- Harrison
- Pottawattamie
- Mills

## Nebraska

- Buffalo
- Burt
- Butler
- Cass
- Colfax
- Cuming
- Custer\*
- Dawson\*
- Dodge
- Douglas
- Fillmore
- Greeley\*
- Hall
- Hamilton
- Howard\*
- Johnson
- Kearney
- Lancaster
- Nance\*
- Nemaha
- Nuckolls
- Otoe
- Pawnee
- Saline
- Sarpy
- Saunders
- Seward
- Sherman\*
- Thayer
- Washington

\* These new counties were added effective January 1, 2022.

CHI Health employees will no longer be members of the product effective 12/31/2022.

### **Network Hospitals**

- Boys Town National Research Hospital East (Omaha, NE)
- Boys Town National Research Hospital West (Boys Town, NE)
- Brodstone Memorial Hospital (Superior, NE)
- Callaway District Hospital (Callaway, NE)
- CHI Health Immanuel (Omaha, NE)
- CHI Health Lakeside (Omaha, NE)
- CHI Health Mercy Corning (Corning, IA)
- CHI Health Mercy Council Bluffs (Council Bluffs, IA)

- CHI Health Midlands (Papillion, NE)
- CHI Health Missouri Valley (Missouri Valley IA)
- CHI Health Nebraska Heart (Lincoln, NE)
- CHI Health Schuyler (Schuyler, NE)
- Children's Hospital & Medical Center (Omaha, NE)
- Fillmore County Hospital (Geneva, NE)
- Franklin County Memorial Hospital (Franklin, NE)
- Good Samaritan Hospital (Kearney, NE)
- Gothenburg Memorial Hospital (Gothenburg, NE)
- Harlan County Health System (Alma, NE)
- Howard County Medical Center (St Paul, NE)
- Lincoln Surgical Hospital (Lincoln, NE)
- Memorial Community Hospital (Blair, NE)
- Memorial Hospital (Aurora, NE)
- Nebraska Spine Hospital (Omaha, NE)
- Pawnee County Memorial Hospital (Pawnee City, NE)
- Saunders Medical Center (Wahoo, NE)
- St. Elizabeth Regional Medical Center (Lincoln, NE)
- St. Francis Medical Center (Grand Island, NE)
- St. Francis Memorial Hospital (West Point, NE)
- St. Mary's Community Hospital (Nebraska City, NE)
- Thayer County Memorial Hospital (Hebron, NE)
- Valley County Health System (Ord, NE)

### **Specialty Networks**

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: OptumRX, for CHI employees; Express Scripts (ESI) for other members

### **Member Benefits**

- *Direct access to specialists.* Members can see any primary or specialty care provider in the Medica with CHI Health network without a referral.
- *Single phone number.* This one-stop approach makes it easy to ask questions about health plan benefits, billing, care and coverage, and more.
- *24/7 access* to a nurse or advisor. Members can call the nurse and advisor line any time, day or night, for answers to health-related questions, including symptoms and treatment options. See phone number listed on the back of the Medica member ID card.
- *Priority Care option.* Access to providers that treat non-life-threatening illnesses and injuries for all ages. No appointment needed.
- *Quick Care option.* Members can visit a Quick Care location (inside area Hy-Vee stores) when they need minor medical care in a walk-in setting, with no appointment needed. Services focus on diagnosis and treatment of simple, common conditions.
- *Online care available.* Members can connect with a network provider via online, phone or video chat.

**Claim Submission**

Medical claims:

- Payer ID: 71890

Chiropractic claims:

- Payer ID: 41161

Behavioral health claims

- Payer ID: 87726

**[See details on claim submission and product guidelines.](#)**

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