






**Medica with CHI Health Fact Sheet
(Accountable Care System Product)**

Overview






Medica with CHI Health is an innovative collaboration between CHI Health and Medica that is pioneering new ways of delivering care that will provide better experiences for members. By delivering high quality care with a coordinated approach between insurance coverage and patient care delivery, the health care process is simplified and lowers costs for consumers.

Medica with CHI Health is an open-access product that utilizes the CHI Health Partners network. No referral is needed to see participating CHI Health providers. Members can also access non-network providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product’s network, [see the provider directory on Medica.com](http://www.Medica.com).

2020 ID Card Example - CHI Employer Group

  	
Payer ID: 71890 ID: 1234567891 Group/Policy: A0121	
Name: John Subscriber Dependents: Jane Samplemember Joe Samplemember Julie Samplemember Jake Samplemember Joshua Samplemember CareType: Medica with CHI Health SVC Type: Medical	Rx BIN: 610011 Rx PCN: IRX Rx GROUP: CHIHT
Members - Medica.com/MemberSite Medical Claims: Medica, PO Box 211435, Eagan, MN 55121 Chiropractic Claims: PO Box 212, Minneapolis, MN 55440-0212 Payer ID: 41161 Medica Behavioral Health Claims: PO Box 30757, Salt Lake City, UT 84130 Payer ID: 87726 Medica Behavioral Health Services: 800-848-8327 Medica Customer Service: 866-398-7411 TTY Users: 711 Pharmacists: 855-524-0383 Providers: 800-458-5512 or Medica.com/Providers Medica CallLink Nurse Line: 800-962-9497	
 	
This plan is administered by MMSI, Inc. d/b/a Medica Health Plan Solutions	

2021 ID Card Example - CHI Employer Group

  	
Payer ID: 71890 ID: 1234567891 Group/Policy: A0121	
Name: John Samplemember Dependents: Jane Samplemember Joe Samplemember Julie Samplemember Jake Samplemember Joshua Samplemember Care Type: Medica with CHI Health SVC Type: Medical	Rx BIN: 610011 Rx PCN: IRX Rx GROUP: CHIHT
Members - Medica.com/MemberSite Medical Claims: Medica, PO Box 211435, Eagan, MN 55121 Chiropractic Claims: PO Box 212, Minneapolis, MN 55440-0212 Payer ID: 41161 Medica Behavioral Health Claims: PO Box 30757, Salt Lake City, UT 84130 Payer ID: 87726 Medica Behavioral Health Services: (800) 848-8327 Medica Customer Service: (866) 398-7411 TTY Users: 711 Pharmacists: (855) 524-0383 Providers: (800) 458-5512 or Medica.com/Providers Medica CallLink Nurse Line: (800) 962-9497	
 	
This plan is administered by MMSI, Inc. d/b/a Medica Health Plan Solutions	

2021 ID Card Example – all other employers

 Payer ID: 71890 ID: 1234567891 Group: DFLT Name: John A COMNEF103/STD/ Dependents: Jane Sampl emember Joe Sampl emember Julie Sampl emember Jake Sampl emember Joshua Sampl emember Care Type: Medica with CHI Health SVC Type: Medical	 Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 1MEDICA	Members - Medica.com/MemberSite Medical Claims: Medica, PO Box 211435, Eagan, MN 55121 Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Medica Behavioral Health Services: (800) 848-8327 Medica Customer Service: (877) 335-9108 TTY Users: 711 Pharmacists: (800) 922-1557 Providers: (800) 458-5512 or Medica.com/Providers
		 MidlandsChoice CHI ACO Nebraska Department of Insurance: (877) 564-7323

Availability

This plan is available to CHI employees effective 1/1/20, and other commercial large and small group customers effective 1/1/21 in the following areas:

Iowa

- Harrison
- Pottawattamie
- Mills

Nebraska

- Buffalo
- Burt
- Butler
- Cass
- Colfax
- Cuming
- Dodge
- Douglas
- Fillmore
- Hall
- Hamilton
- Johnson
- Kearney
- Lancaster
- Nemaha
- Nuckolls
- Otoe
- Pawnee
- Saline
- Sarpy
- Saunders
- Seward
- Thayer
- Washington

Network Hospitals

- CHI Health Lakeside (Omaha, NE)
- CHI Health Immanuel (Omaha, NE)
- Nebraska Spine Hospital (Omaha, NE)
- Children's Hospital & Medical Center (Omaha, NE)
- Boys Town National Research Hospital West (Boys Town, NE)
- Boys Town National Research Hospital East (Omaha, NE)
- Memorial Community Hospital (Blair, NE)
- CHI Health Midlands (Papillion, NE)
- CHI Health Mercy Council Bluffs (Council Bluffs, IA)
- CHI Health Missouri Valley (Missouri Valley IA)
- Saunders Medical Center (Wahoo, NE)
- St Elizabeth Regional Medical Center (Lincoln, NE)
- St Francis Memorial Hospital (West Point, NE)
- Lincoln Surgical Hospital (Lincoln, NE)
- CHI Health Schuyler (Schuyler, NE)
- CHI Health Nebraska Heart (Lincoln, NE)
- St Mary's Community Hospital (Nebraska City, NE)
- CHI Health Mercy Corning (Corning, IA)
- Pawnee County Memorial Hospital (Pawnee City, NE)
- Fillmore County Hospital (Geneva, NE)
- Good Samaritan Hospital (Kearney, NE)
- St Francis Medical Center (Grand Island, NE)
- Franklin County Memorial Hospital (Franklin, NE)
- Harlan County Health System (Alma, NE)
- Howard County Medical Center (St Paul, NE)
- Gothenburg Memorial Hospital (Gothenburg, NE)
- Callaway District Hospital (Callaway, NE)
- Memorial Hospital (Aurora, NE)
- Valley County Health System (Ord, NE)
- Brodstone Memorial Hospital (Superior, NE)
- Thayer County Memorial Hospital (Hebron, NE)

Specialty Networks

- Chiropractic: OptumHealthSM Care Solutions, Physical Health
- Behavioral Health: Medica Behavioral HealthSM
- Transplants: OptumHealthSM Complex Care Solution
- Pharmacy: OptumRX, for CHI employees; Express Scripts (ESI) for other members

Member Benefits

- Direct access to specialists. Members can see any primary or specialty care provider in the Medica with CHI Health network without a referral.
- Single phone number. This one-stop approach makes it easy to ask questions about health plan benefits, billing, care and coverage, and more. Members can call **877-398-7411**.
- 24/7 access to a nurse or advisor. Members can call the nurse and advisor line any time, day or night, for answers to health-related questions, including symptoms and treatment options. See phone number listed on the back of the Medica member ID card.
- Priority Care option. Access to providers that treat non-life threatening illnesses and injuries for all ages. No appointment needed.
- Quick Care option. Members can visit a Quick Care location (inside area Hy-Vee stores) when they need minor medical care in a walk-in setting, with no appointment needed. Services focus on diagnosis and treatment of simple, common conditions.
- Online care available. Members can connect with a network provider via online, phone or video chat.

Claim Submission

Medical claims:

- Payer ID: 71890

Chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims

- Payer ID: 87726

[See details on claim submission and product guidelines](#)

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