

Medica with CHI Health

Overview

Medica with CHI Health is an innovative collaboration between CHI Health and Medica offering members a coordinated approach between insurance coverage and patient care delivery. Medica with CHI Health is an open-access product that utilizes the CHI Health Partners network. No referral is needed to see CHI Health network providers. Members can also access out-of-network providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product's network, [see the provider directory on Medica.com](#).

ID Card Example for 2023-2024

  <p>Payer ID: 71890 ID: 1234567891 Group: DFLT</p> <p>Name: JOHN Q ACOMNEFID3NSL'</p> <p>Dependents: JANE Q Samplemember JOE Q Samplemember JULIE Q Samplemember JAKE Q Samplemember JOSHUA Q Samplemember</p> <p>Care Type: Medica with CHI Health SVC Type: Medical</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 10px auto;"> Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 1MEDICA </div>	<p>Members - Medica.com/SignIn</p> <p>Medical Claims: Medica, PO Box 211435, Eagan, MN 55121</p> <p>Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p>Medica Behavioral Health Services: 1 (800) 848-8327</p> <p>Medica Customer Service: 1 (877) 335-9108 TTY Users: (711)</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or Medica.com/Providers</p> <p>Medica CallLink Nurseline: 1 (800) 962-9497</p> <div style="text-align: center;">  <small>Travel Network</small> </div> <p style="text-align: center;">Nebraska Department of Insurance: (877) 564-7323</p>
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Availability

This plan is available to Commercial large and small group customers in the following Iowa and Nebraska counties:

Iowa

- Harrison
- Pottawattamie
- Mills

Nebraska

- Buffalo
- Burt
- Butler
- Cass
- Colfax
- Cuming
- Custer
- Dawson
- Dodge
- Douglas
- Fillmore

- Greeley
- Hall
- Hamilton
- Howard
- Johnson
- Kearney
- Lancaster
- Nance
- Nemaha
- Nuckolls
- Otoe
- Pawnee
- Saline
- Sarpy
- Saunders
- Seward
- Sherman
- Thayer
- Washington

CHI Health employees will no longer be members of the product effective 12/31/2022.

Network Hospitals

- Boys Town National Research Hospital East (Omaha, NE)
- Boys Town National Research Hospital West (Boys Town, NE)
- Brodstone Healthcare (Superior, NE)
- Callaway District Hospital (Callaway, NE)
- CHI Health Immanuel (Omaha, NE)
- CHI Health Lakeside (Omaha, NE)
- CHI Health Mercy Corning (Corning, IA)
- CHI Health Mercy Council Bluffs (Council Bluffs, IA)
- CHI Health Good Samaritan (Kearney, NE)
- CHI Health Midlands (Papillion, NE)
- CHI Health Missouri Valley (Missouri Valley IA)
- CHI Health Nebraska Heart (Lincoln, NE)
- CHI Health Schuyler (Schuyler, NE)
- CHI Health St. Elizabeth (Lincoln, NE)
- CHI Health St. Francis (Grand Island, NE)
- CHI Health St. Mary's (Nebraska City, NE)
- Children's Hospital & Medical Center (Omaha, NE)
- Fillmore County Hospital (Geneva, NE)
- Franklin County Memorial Hospital (Franklin, NE)
- Gothenburg Health (Gothenburg, NE)
- Harlan County Health System (Alma, NE)
- Howard County Medical Center (St Paul, NE)

- Lincoln Surgical Hospital (Lincoln, NE)
- Memorial Community Hospital (Blair, NE)
- Memorial Hospital (Aurora, NE)
- Nebraska Spine Hospital (Omaha, NE)
- Pawnee County Memorial Hospital (Pawnee City, NE)
- Saunders Medical Center (Wahoo, NE)
- Franciscan Healthcare (formerly St. Francis Memorial Hospital) (West Point, NE)
- Thayer County Health Services (Hebron, NE)
- Valley County Health System (Ord, NE)

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: OptumRX, for CHI employees; Express Scripts (ESI) for other members

Member Benefits

- *Direct access to specialists.* Members can see any primary or specialty care provider in the Medica with CHI Health network without a referral.
- *Single phone number.* This one-stop approach makes it easy to ask questions about health plan benefits, billing, care and coverage, and more.
- *24/7 access* to a nurse or advisor. Members can call the nurse and advisor line any time, day or night, for answers to health-related questions, including symptoms and treatment options. See phone number listed on the back of the Medica member ID card.
- *Priority Care option.* Access to providers that treat non-life-threatening illnesses and injuries for all ages. No appointment needed.
- *Quick Care option.* Members can connect virtually with no appointment needed when they need minor medical care. Services focus on diagnosis and treatment of simple, common conditions.
- *Online care available.* Members can connect with a network provider via online, phone or video chat.

Claim Submission

Medical claims:

- Payer ID: 71890

Chiropractic claims:

- Payer ID: 41161

Behavioral health claims

- Payer ID: 87726

[See details on claim submission and product guidelines.](#)