

Medica Quest Fact Sheet

Overview

Medica Quest® has a broad open-access network and service area for individual and family business (IFB) products. No referral is needed to see in-network specialists. Members can also access out-of-network providers but may have a higher deductible and coinsurance than for in-network providers.

To verify which providers are included in this product's network, [see the provider directory on medica.com](http://www.medica.com).

2021 ID Card Example (OK)

 		Members - MedicaMember.com Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Medica Behavioral Health Services: (800) 848-8327 Medica Customer Service: (866) 582-7035 TTY: 711 Pharmacists: (800) 922-1557 Providers: (800) 458-5512 or medica.com Health Advocate NurseLine: (866) 668-6548 
Payer ID: 12422 ID: 1234567891 Group/Policy: IFB		
Name: John IFB/IFBOK2/ 00 Dependents: Jane Samplemember 01 Joe Samplemember 02 Julie Samplemember 03 Jake Samplemember 04 Joshua Samplemember 05		Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA
Care Type: [Care Type Text From data] SVC Type: Medical For your best benefits, use a Medica Quest network provider		

2020 ID Card Example (OK)

 		Members - medica.com/IndividualLogin Benefits Effective: 01/01/20 Claims: Medica P.O. Box 981647 El Paso, TX 79998-1647 Medica Customer Service: 866-582-7035 TTY: 711 Pharmacists: 800-922-1557 Providers: 800-458-5512 or medica.com Health Advocate NurseLine: 866-668-6548
Payer ID: 12422 ID: 1234567891 Group/Policy: IFB		
Name: John IFB/IFBOK2/ 00 Dependents: Jane Samplemember 01 Joe Samplemember 02 Julie Samplemember 03 Jake Samplemember 04 Joshua Samplemember 05		Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA
Care Type: [Care Type Text From data] SVC Type: Medical For your best benefits, use a Medica Quest network provider		

Availability

- For individual and family business (IFB) members
- Service area includes 51 counties in Oklahoma (Alfalfa, Beaver, Blaine, Bryan, Caddo, Carter, Choctaw, Cimarron, Coal, Craig, Custer, Dewey, Ellis, Garvin, Grant, Harmon, Harper, Haskell, Hughes, Johnston, Kay, Kingfisher, Kiowa, Latimer, Le Flor, Lincoln, Love, McCurtain, McIntosh, Major, Marshall, Mayes, Murray, Muskogee, Noble, Okfuskee, Oklahoma, Osage, Pawnee, Payne, Pontotoc, Pottawatomie, Pushmataha, Roger Mills, Seminole, Sequoyah, Texas, Tillman, Washita, Woods, and Woodward)

Network

- 12,000+ Primary and specialty care doctors
- 80+ Hospitals
- Statewide network (Health Care Highways)

Specialty Networks

- Chiropractic: Health Care Highways
- Behavioral Health: First Health Leased Network, through 2020; Optum, beginning 1/1/2021
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- This product no longer has a national travel network beginning 1/1/2021

Claim Submission

Medical claims:

- Payer ID: 12422

Medica behavioral health claims:

- Payer ID: 12422 (plan year 2020)
- Payer ID: 87726 (plan year 2021)

[See details on claim submission and product guidelines](#)