




Medica Quest® Fact Sheet

Overview

Medica Quest® has a broad open-access network and service area for individual and family business (IFB) products. No referral is needed to see in-network specialists. Members can also access out-of-network providers in the state of Oklahoma but may have a higher deductible and coinsurance than for in-network providers.

To verify which providers are included in this product's network, [see the provider directory on medica.com](https://www.medica.com).

ID Card Example for 2022-2023 (OK)

 <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>Name: JOHN Q IFBOK2/STD/IFB 00</p> <p>Dependents: JANE Q Samplemember 01 JOE Q Samplemember 02 JULIE Q Samplemember 03 JAKE Q Samplemember 04 JOSHUA Q Samplemember 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p>For your best benefits, use a Medica Quest network provider</p>	 <p>Members - Medica.com/SignIn</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p>Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Services: 1 (800) 848-8327</p> <p>Medica Member Services: 1 (866) 582-7035 (TTY: 711)</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or Medica.com</p> <p>Health Advocate NurseLine: 1 (866) 668-6548</p> 
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Availability

- For individual and family business (IFB) members
- Service area includes 42 counties in Oklahoma (Alfalfa, Beaver, Bryan, Caddo, Choctaw, Cimarron, Coal, Craig, Custer, Dewey, Ellis, Garvin, Grant, Harmon, Harper, Haskell, Hughes, Kay, Kiowa, Latimer, Le Flor, Lincoln, Love, , Major, Marshall, Mayes, McCurtain, McIntosh, Muskogee, Noble, Okfuskee, , Pawnee, Payne, Pushmataha, Roger Mills, Seminole, Sequoyah, Texas, Tillman, Washita, Woods, and Woodward)

Network

- 9,000+ Primary and specialty care doctors
- 70+ Hospitals
- Statewide network (Health Care Highways)

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- This product does not have a national travel network

Claim Submission

Medical claims:

- Payer ID: 12422

Optum chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims:

- Payer ID: 87726

[See details on claim submission and product guidelines.](#)