



Medica PinnacleSM Fact Sheet

Overview

Medica PinnacleSM is an accountable care system product being offered in the Individual and Family Business (IFB) market in Arizona. The network features Arizona Care Network, Dignity Health, and Phoenix Children’s providers. No referral is needed to see in-network specialists. Members do not have benefits for out-of-network providers.

To verify which providers are included in this product’s network, [see the provider directory on Medica.com](https://www.Medica.com).

ID Card Example for 2022-2023

 Payer ID: 12422 ID: 1234567891 Group/Policy: IFB Name: JOHN Q IFBAZ1/STD/IFB 00 Dependents: JANE Q Samplmember 01 JOE Q Samplmember 02 JULIE Q Samplmember 03 JAKE Q Samplmember 04 JOSHUA Q Samplmember 05 Care Type: [Care Type Text From data] SVC Type: Medical AZDOI (877) 347-0267	Members - Medica.com/SignIn Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Services: 1 (800) 848-8327 Medica Member Services: 1 (877) 347-0267 (TTY: 711) Pharmacists: 1 (800) 922-1557 Providers: 1 (800) 458-5512 or Medica.com Health Advocate NurseLine: 1 (866) 668-6548 
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Availability

- For Individual and Family Business (IFB) members
- Service area includes Maricopa county in Arizona

Network

- Arizona Care Network (ACN)
- Dignity Health
- Phoenix Children's Care Network
- Phoenix Children’s Hospital and Medical Group

NOTE: *Abrazo Health is not in the Medica Pinnacle network.* Please check the provider search tool to verify participation status. There are Arizona Care Network (ACN) providers who **only** have admitting privileges at Abrazo Health Facilities. These providers will not show up in the provider search tool, but may still be in the member’s network for some services, such as office visits at a clinic. Providers who are part of the ACN network but unable to verify their network status on the provider search tool should contact the Medica Provider Service Center at 1 (800) 458-5512 for additional information.

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum Transplant
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Health Maintenance Organization (HMO) product with no out-of-network benefits
- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- This product does not have a national travel network

Claim Submission

Medical claims:

- Payer ID: 12422

Optum chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims:

- Payer ID: 87726

[See full details on claim submission and product guidelines.](#)