

## Medica Elect and Medica Essential Fact Sheet

### Overview

Members in these products use either the Medica Elect® or Medica Essential<sup>SM</sup> care system network. When enrolling, members must select a primary care clinic. A member's care is provided by or referred by primary care clinics. Members have in-network and out-of-network benefits. Medica Elect and Medica Essential have various plan designs which include different combinations of copayments, deductibles and/or coinsurance.


### 2021 ID Card Example (Medica Elect)

<p><b>MEDICA®</b></p> <p>Payer ID: 94265  <b>ID: 999999901</b>      Group: <b>DFLT</b></p> <p>Name:  <b>JOHN Q 01332/00808XXXX</b></p> <p>CareType: <b>MEDICA ELECT</b>  SVC Type: <b>MEDICAL</b>  PCC Name: <b>PCP CLINIC ON THE LAKE DOWNTOWN</b></p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto;"> Rx BIN: 003858  Rx PCN: A4  Rx Group: 1MEDICA </div> <p><b>OV/CONV/URGI/ER/[CD5]</b>  <b>\$XX / \$XX / \$XX / \$XX / \$XX</b></p>	<p><b>Members – www.mymedica.com</b></p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130</p> <p>Customer Service: 952-945-8000 or 800-952-3455  Hearing Impaired: 711</p> <p>Pharmacists: 800-922-1557</p> <p>Providers: 800-458-5512 or <a href="http://www.medica.com">www.medica.com</a></p> <p>Medica Behavioral Health: 800-848-8327</p> <p>Medica CallLink Nurse Line: 800-962-9497</p> <p>EAP: 800-626-7944</p> <p>Call your Primary Care Clinic to access your health care services.</p> <p><b>UnitedHealthcare®</b>  <small>UnitedHealthcare Options PPO</small></p> <p><b>MultiPlan®</b>  <small>Shared Savings</small></p> <p>Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602</p>
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### Available to:

The table below shows where this product is available:

<b>Medica Elect</b>	<b>Medica Essential – No longer available for sale</b>
<p>Commercial Markets</p> <ul style="list-style-type: none"> <li>▪ Metro-area large and small employer groups and some limited regional areas in Minnesota</li> <li>▪ Fully-insured and Self-funded employers</li> </ul>	<p>Commercial Markets</p> <ul style="list-style-type: none"> <li>▪ A limited number of Metro-area employer groups and some limited regional areas in Minnesota and North Dakota have been allowed to continue with the product in 2021.</li> <li>▪ Fully-insured and Self-funded employers</li> </ul>

## Care Systems

The table below shows the Care Systems used for these products:

Medica Elect Care Systems:	Medica Essential Care Systems:
<ul style="list-style-type: none"> <li>▪ Allina Medical Clinics</li> <li>▪ Children’s Health Network</li> <li>▪ Hennepin Health</li> <li>▪ Integrity Health Network</li> <li>▪ Lakeview Health Care System</li> <li>▪ Minnesota HealthCare Network</li> <li>▪ Park Nicollet Health Services</li> <li>▪ Riverway/North Suburban Clinics</li> <li>▪ St. Luke’s Care System</li> </ul>	<ul style="list-style-type: none"> <li>▪ Altru Health System</li> <li>▪ Children’s Health Network</li> <li>▪ Essentia Health - West Care System</li> <li>▪ Fairview Physician Associates</li> <li>▪ Integrity Health Network</li> <li>▪ St. Luke’s Care System</li> </ul>

## Specialty Networks

- Chiropractic: OptumHealth<sup>SM</sup> Care Solutions, Physical Health
- Behavioral Health: Medica Behavioral Health<sup>SM</sup> providers
- Transplants: OptumHealth<sup>SM</sup> Complex Care Solution
- Pharmacy: Express Scripts®

## Open access within the network for:

- Annual routine eye exam
- Chiropractic care
- Convenience care
- DME
- Mental health/Substance abuse
- Urgent care
- The Medica travel benefit does apply outside the Medica service area (MN, western WI, SD, ND)

## Referrals and Prior Authorization

Members do not need a referral for care *within* their selected care system, but in most situations do need a referral for care *outside* their care system. [See more details about Medica Elect/Essential referral requirements.](#)

In addition, *prior authorization is required* for members before they see any *out-of-network* providers. Prior authorization may be required for certain in-network services as well. For more details:

- [Refer to Medica prior authorization requirements](#) located on medica.com at Providers → Policies and Guidelines → UM Policies and Prior Authorization
- [See the full Medica Prior Authorization List](#) located on medica.com at Providers → Policies and Guidelines → UM Policies and Prior Authorization
- Call the Medica Prior Authorization department at 1-800-458-5512

## **Claim Submission**

Claims should be submitted to:

- Payer ID: 94265

[See details on claim submission and product guidelines](#)

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