


Medica Choice CareSM PMAP | Medica MinnesotaCare Fact Sheet

Overview

Medica offers Medica Choice CareSM PMAP (Prepaid Medical Assistance Program) and Medica MinnesotaCare for Minnesota Health Care Programs (MHCP) enrollees in the Families and Children (F&C) managed care program.

MinnesotaCare members may have to pay copays for some covered services and prescriptions. Members must pay their copays directly to their provider. For details about applicable member cost sharing see the [2024 MHCP Overview of Benefits Grid](#).

ID Card Example for 2023-2024

 <p> Payer ID: MEDM1 ID: 1234567891 Group: A00500 MHCP: XXXXXXXX Name: JOHN Q AMCDMFI02/STD/A00500 PCC: PCC Clinic Name Care Type: Medica MinnesotaCare SVC Type: Medical/Comprehensive Dental/Rx COPAYS MAY APPLY Rx BIN: 003858 Rx PCN: MA Rx Group: 3MEDICA In case of EMERGENCY go to the nearest Emergency Room or call 911. Medica.com/MinnesotaCare Card issued: 11/12/21 </p>	<p> Member Services (TTY: 711): 1 (800) 373-8335 NurseLine™ by HealthAdvocate™: 1 (866) 715-0915 Mental Health Crisis: 1 (800) 848-8327 Pharmacies call ESI: 1 (800) 922-1557 Providers call: 1 (800) 458-5512 </p> <p> Appeals and Grievances: Medica: 1 (800) 373-8335 or Fax: 1 (952) 992-3016 (TTY: 711) State of MN - DHS Appeals Unit, PO Box 64941, St Paul, MN 55164-0941 Managed Care Ombudsman: 1 (651) 431-2660 or 1 (800) 657-3729 (TTY: 711) </p> <p> Medical: Medica Government Programs, PO Box 21342, Eagan, MN 55121 Delta Dental® (ID 07000): PO Box 9120, Farmington Hills, MI 48333-9120 Optum Chiropractic (ID 41161): PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health (ID 87726): PO Box 30757, Salt Lake City, UT 84130 </p>
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Group Number

- A00500

Provider Networks

Access to inpatient services and certain outpatient services is restricted to provider entities that participate in this product's network. Covered services outside the network require prior authorization except for emergency/urgently needed care. Medica does not require prior authorization if a primary insurance covers the service.

- Medica Choice® direct contracted medical provider network
- OptumHealthSM Care Solutions, Physical Health – chiropractic services provider network
- Express Scripts® (ESI) – Pharmacy Benefits Manager (PBM)
- Minnesota Select Dental™ (MSD) network, administered by Delta Dental® of Minnesota (DDMN)
- Medica Behavioral Health (MBH), administered by Optum Behavioral Health – mental health and substance use disorder (SUD) treatment provider network

Membership Criteria

- Eligible for Medical Assistance
- 0-64 years of age
- Reside in the current Medica Families and Children service area

Claim Submission

Medical claims should be submitted to:

Medica Government Programs
PO Box 21342
Eagan, MN 55121-0342

Electronic payer ID: MEDM1

For those members who are “dual-eligible” (i.e., have Medicare eligibility that is not integrated with their Medical Assistance managed care), Medica will coordinate benefits with their primary Medicare coverage provider. Medica receives these coordination of benefits (COB) claims in accordance with the Centers for Medicare and Medicaid Services (CMS) Coordination of Benefits Agreement (COBA) claim crossover process.

Please note: Medica ensures that network providers are enrolled with Minnesota Department of Human Services (MN DHS) via the Minnesota Provider Screening and Enrollment (MPSE) [Portal](#). Network providers that are not enrolled with MN DHS may receive denied claims with denial reason “Provider is not registered with the State.”

[See details on claim submission and product guidelines.](#)