


Medica Choice CareSM PMAP | Medica MinnesotaCare Fact Sheet

Overview

Medica offers Medica Choice CareSM PMAP (Prepaid Medical Assistance Program) and Medica MinnesotaCare for Minnesota Health Care Programs (MHCP) enrollees in the Families and Children (F&C) managed care program.

Members may have to pay copays for some covered services and prescriptions. Members must pay their copays directly to their provider. For details about applicable member cost sharing see the [2023 MHCP Overview of Benefits Grid](#).

ID Card Example for 2022-2023

 <p>Payer ID: MEDM1 ID: 1234567891 Group: A00500 MHCP: XXXXXXXX Name: JOHN Q AMCDMNF102/STD/A00500 PCC: PCC Clinic Name Care Type: Medica MinnesotaCare SVC Type: Medical/Comprehensive Dental/Rx COPAYS MAY APPLY</p> <div style="border: 1px solid black; padding: 2px; display: inline-block;"> Rx BIN: 003858 Rx PCN: MA Rx Group: 3MEDICA </div> <p><small>In case of EMERGENCY go to the nearest Emergency Room or call 911.</small></p> <p>Medica.com/MinnesotaCare <small>Card Issued: 11/12/21</small></p>	<p>Member Services (TTY: 711): 1 (800) 373-8335 NurseLine™ by HealthAdvocate™: 1 (866) 715-0915 Mental Health Crisis: 1 (800) 848-8327 Pharmacies call ESI: 1 (800) 922-1557 Providers call: 1 (800) 458-5512</p> <p>Appeals and Grievances: Medica: 1 (800) 373-8335 or Fax: 1 (952) 992-3016 (TTY: 711) State of MN - DHS Appeals Unit, PO Box 64941, St Paul, MN 55164-0941 Managed Care Ombudsman: 1 (651) 431-2660 or 1 (800) 657-3729 (TTY: 711)</p> <p>Medical: Medica Government Programs, PO Box 21342, Eagan, MN 55121 Delta Dental® (ID 07000): PO Box 9120, Farmington Hills, MI 48333-9120 Optum Chiropractic (ID 41161): PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health (ID 87726): PO Box 30757, Salt Lake City, UT 84130</p>
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Group Number

- A00500

Provider Networks

- Medica Choice® direct contracted medical provider network
- OptumHealthSM Care Solutions, Physical Health – chiropractic services provider network
- Express Scripts® (ESI) – Pharmacy Benefits Manager (PBM)
- Minnesota Select Dental™ (MSD) network, administered by Delta Dental® of Minnesota (DDMN)
- Medica Behavioral Health (MBH), administered by Optum Behavioral Health – mental health and substance use disorder treatment (SUD) provider network

Access to inpatient services and certain outpatient services is restricted to facilities that participate with these products. Covered services (unless emergency/urgent care) outside the network require prior notification, except if the member has primary insurance coverage through a commercial plan or Medicare. Medica does not require prior notification if the primary insurance deemed the service as covered.

Membership Criteria

- Eligible for Medical Assistance
- Be 0-64 years of age
- Reside in the current Medica Families and Children service area

Claim Submission

Medical claims should be submitted to:

Medica Government Programs
PO Box 21342
Eagan, MN 55121-0342

Electronic payer ID: MEDM1

For those members who are dual-eligible (i.e. have Medicare eligibility that is not integrated with their Medical Assistance managed care), Medica will coordinate benefits with their primary Medicare coverage provider. Medica receives these coordination of benefits claims in accordance with the Centers for Medicare and Medicaid Services (CMS) Coordination of Benefits Agreement (COBA) claim crossover process.

Please note: Medica ensures that network providers are enrolled with Minnesota Department of Human Services (MN DHS) via the Minnesota Provider Screening and Enrollment (MPSE) [Portal](#). Network providers that are not enrolled with MN DHS may receive denied claims with denial reason “Provider is not registered with the State.”

[See details on claim submission and product guidelines.](#)