


Medica Applause

Overview


Medica Applause® has a broad open-access network and service area for individual and family business (IFB) members. No referral is needed to see in-network specialists. Members do not have benefits for out-of-network providers.

To verify which providers are included in this product's network, [see the provider directory on medica.com](http://medica.com).

2021 ID Card Example

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| <p>MEDICA®</p> <p>Payer ID: 12422 ID: <u>1234567891</u> Group/Policy: IFB</p> <p>Name: John IFB/IFBMN1/ 00</p> <p>Dependents:</p> <p>Jane Samplemember 01 Joe Samplemember 02 Julie Samplemember 03 Jake Samplemember 04 Joshua Samplemember 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p style="text-align: center;">For benefits, use an Applause network provider</p> | <p>Members - MedicaMember.com</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Medica Behavioral Health Services: (800) 848-8327</p> <p>Medica Customer Service: (888) 592-8211 TTY: 711 Pharmacists: (800) 922-1557 Providers: (800) 458-5512 or medica.com Health Advocate NurseLine: (866) 668-6548</p> <p style="text-align: right;">  <small>The emergency and other authorized services</small> </p> <p>Minnesota Department of Commerce Appeals (651) 539-1600 or (800) 657-3602</p> |
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2020 ID Card Example

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| <p>MEDICA®</p> <p>Payer ID: 12422 ID: <u>1234567891</u> Group/Policy: IFB</p> <p>Name: John IFB/IFBMN1/ 00</p> <p>Dependents:</p> <p>Jane Samplemember 01 Joe Samplemember 02 Julie Samplemember 03 Jake Samplemember 04 Joshua Samplemember 05</p> <p>CareType: [Care Type Text From data] SVC Type: Medical</p> <p style="text-align: center;">For benefits, use an Applause network provider</p> | <p>Members - medica.com/IndividualLogin Benefits Effective: 01/01/20</p> <p>Claims: Medica P.O. Box 981647 El Paso, TX 79998-1647</p> <p>Medica Customer Service: 888-592-8211 TTY: 711</p> <p>Pharmacists: 800-922-1557 Providers: 800-458-5512 or medica.com Health Advocate NurseLine: 866-668-6548</p> <p style="text-align: right;">  <small>The emergency and other authorized services</small> </p> <p>Minnesota Department of Commerce Appeals 651-539-1600 or 800-657-3602</p> |
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Availability

- For individual and family business (IFB) members
- Service area is all of Minnesota

Network

- Affiliated Community Medical Centers
- Allina Health
- Altru Health System
- Avera Health
- Entire Family Clinics
- Essentia Health
- CentraCare Health
- Children's Minnesota

- Gundersen Health System
- Hennepin Healthcare
- Integrity Health Network
- Lake Region Healthcare
- Lakewood Health System
- Mankato Clinic
- Mayo Clinic Health System*
- North Memorial Health Care
- Olmsted Medical Center
- PrairieCare Medical Group
- Ridgeview Medical Center
- Sanford Health System
- Scenic Rivers Health Services
- St. Luke's Care System
- Tri-County Health Care

***Does not include Mayo Clinic Rochester**

Specialty Networks

- Chiropractic: Optum SelectCare
- Behavioral Health: Optum
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- This product no longer has a national travel network beginning 1/1/2021

Claim Submission

Medical claims:

- Payer ID: 12422

Medica behavioral health claims:

- Payer ID: 87726 (plan year 2021)

[See details on claim submission and product guidelines](#)