


Medica Advantage Solution and Medica Advantage PPO Fact Sheet

Overview

The Medica Advantage Solution® (PPO) and Medica AdvantageSM (PPO) products are governed by Centers for Medicare and Medicaid Services (CMS) rules and regulations. This is a Medicare Advantage product that utilizes a subset of the Medica Choice® provider network. Members get their Part A and Part B coverage from Medica Advantage Solution and not Original Medicare. Members enrolled in these plans also have coverage for services from out-of-network providers for an additional cost.



ID Card Example for 2023-2024 (MN)

 <p>Payer ID: MEDM1 ID: <u>1234567891</u> Group: <u>A0061</u> Name: JOHN Q H8889-005/STD/A0061 [FACNAME FROM HR DATA] Care Type: Medica Advantage Solution H8889-005 (PPO) SVC Type: Medical, Part D</p> <p>In case of EMERGENCY go to the nearest Emergency Room or call 911.</p> <p>Medicare Limiting Charges Apply</p>	<p>Visit Medica at www.Medica.com Card Issued: 09/13/23</p> <p>Customer Service: 1 (866) 269-6804 (TTY: 711) Pharmacists: 1 (800) 922-1557 Medical Providers: 1 (800) 458-5512 or www.medica.com</p> <p>Open access provider network Health Advocate Nurseline: 1 (866) 668-6548 (TTY: 711) EPIC Hearing: 1 (866) 956-5400 Medical Claims: Medica Government Programs, PO Box 21342, Eagan, MN 55121</p> <p>Rx Claims: Express Scripts, Attn: Medicare Part D, PO Box 14718, Lexington, KY 40512-4718</p> <p>Optum Chiropractic for Medicare Advantage: PO Box 212, Payer ID 41161 Minneapolis, MN 55440-0212 Medica Behavioral Health Claims: PO Box 30757, Payer ID 87726 Salt Lake City, UT 84130</p>
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ID Card Example for 2023-2024 (IA/NE)

 <p>Payer ID: MEDM1 ID: <u>1234567891</u> Group: <u>A0061</u> Name: JOHN Q H8889-015/STD/A0061 [FACNAME FROM HR DATA] Care Type: Medica Advantage Select (PPO) SVC Type: Medical, Part D</p> <p>In case of EMERGENCY go to the nearest Emergency Room or call 911.</p> <p>Medicare limiting charges apply</p>	<p>Visit Medica at www.Medica.com Card Issued: 09/13/23</p> <p>Customer Service: 1 (866) 398-7374 (TTY: 711) Pharmacists: 1 (800) 922-1557 Medical Providers: 1 (800) 458-5512 or www.medica.com</p> <p>Open access provider network Health Advocate Nurseline: 1 (866) 668-6548 (TTY: 711) EPIC Hearing: 1 (866) 956-5400 Medical Claims: Medica Government Programs, PO Box 21342, Eagan, MN 55121</p> <p>Rx Claims: Express Scripts, Attn: Medicare Part D, PO Box 14718, Lexington, KY 40512-4718</p> <p>Optum Chiropractic for Medicare Advantage: PO Box 212, Payer ID 41161 Minneapolis, MN 55440-0212 Medica Behavioral Health Claims: PO Box 30757, Payer ID 87726 Salt Lake City, UT 84130</p>
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ID Card Example for 2023-2024 (ND/SD)

 <p>Payer ID: MEDM1 ID: 1234567891 Group: A0061 Name: JOHN Q H8889-013/STD/A0061 [FACNAME FROM HR DATA] Care Type: Medica Advantage Preferred (PPO) SVC Type: Medical, Part D</p> <p>In case of EMERGENCY go to the nearest Emergency Room or call 911.</p> <p>Medicare limiting charges apply</p> <div style="text-align: right;">  RxBIN: 003858 RxPCN: MD RxGroup: 2MEDICA CMS: H8889-013 </div>	<p>Visit Medica at www.Medica.com Card Issued: 09/13/23</p> <p>Customer Service: 1 (877) 407-8494 (TTY: 711) Pharmacists: 1 (800) 922-1557 Medical Providers: 1 (800) 458-5512 or www.medica.com</p> <p>Open access provider network Health Advocate Nurseline: 1 (866) 668-6548 (TTY: 711) EPIC Hearing: 1 (866) 956-5400</p> <p>Medical Claims: Medica Government Programs, PO Box 21342, Eagan, MN 55121</p> <p>Rx Claims: Express Scripts, Attn: Medicare Part D, PO Box 14718, Lexington, KY 40512-4718</p> <p>Optum Chiropractic for Medicare Advantage: PO Box 212, Payer ID 41161 Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Claims: PO Box 30757 Payer ID 87726 Salt Lake City, UT 84130</p>
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ID Card Example for 2023-2024 (MA Employer Group Health Plans)

 <p>Payer ID: MEDM1 ID: 1234567891 Group: A0061 Name: JOHN Q H8889-801-73154/STD/A0061 [FACNAME FROM HR DATA] Care Type: Medica Group Advantage Solution (PPO) SVC Type: Medical, Part D</p> <p>In case of EMERGENCY go to the nearest Emergency Room or call 911.</p> <p>Medicare limiting charges apply</p> <div style="text-align: right;">  RxBIN: 003858 RxPCN: MD RxGroup: 2MEDICA CMS: H8889-801 </div>	<p>Visit Medica at www.Medica.com Card Issued: 09/18/23</p> <p>Customer Service: 1 (800) 575-2330 (TTY: 711) Pharmacists: 1 (800) 922-1557 Medical Providers: 1 (800) 458-5512 or www.medica.com</p> <p>Open access provider network Health Advocate Nurseline: 1 (866) 668-6548 (TTY: 711)</p> <p>Medical Claims: Medica Government Programs, PO Box 21342, Eagan, MN 55121</p> <p>Rx Claims: Express Scripts, Attn: Medicare Part D, PO Box 14718, Lexington, KY 40512-4718</p> <p>Optum Chiropractic for Medicare Advantage: PO Box 212, Payer ID 41161 Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Claims: PO Box 30757 Payer ID 87726 Salt Lake City, UT 84130</p>
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Group Numbers

A0061

Plan Details

Individual Medica Advantage Solution (PPO) is offered through eight plans that vary by coverage level and service area:

- Medica Advantage H8889-001 (PPO) and 003 (PPO) have no copays for primary care doctor office visits and cost-sharing for some services. These plans are available in the 7-county Twin Cities metro area.
- Medica Advantage Solution H8889-005 (PPO) also has no copay for primary care doctor office visits and cost-sharing for some services. It's available in the 7-county Twin Cities metro area. Medica Advantage Solution H8889-005 is available in both the 7-county Twin Cities metro area and 34 counties in northern Minnesota.
- Medica Advantage Solution H8889-002 (PPO) has no copays for primary care doctor office visits and cost-sharing for some services and is available in 34 counties in northern Minnesota.
- Medica Advantage Solution H8889-004 (PPO) and H8889-008 (PPO) have no copays for primary care doctor office visits and cost-sharing for some services. These plans are available in 25 counties in southern Minnesota.

- Medica Advantage Solution H8889-009 (PPO) is a medical-only plan which has no copays for primary care doctor office visits and cost-sharing for some services. It's available in all counties in Minnesota and select counties in Nebraska, Iowa, North Dakota and South Dakota.

Individual Medica AdvantageSM (PPO) is offered through six plans that vary by coverage level and service area:

- Nebraska and Iowa
 - Individual Medica AdvantageSM Value (PPO), Select (PPO) and Preferred (PPO) have no copays for primary care doctor office visits and cost-sharing for some services. These plans are available in 48 counties in Nebraska and 3 counties in Iowa
- North Dakota and South Dakota
 - Individual Medica AdvantageSM Value (PPO), Select (PPO) and Preferred (PPO) have no copays for primary care doctor office visits and cost-sharing for some services. These plans are available in 4 counties in North Dakota and 3 counties in South Dakota

For all individual Medica Advantage Solution (PPO) plans, members do not have the option to purchase optional riders. Part D benefits are included with the exception of the Medica Advantage Solution H8889009 (PPO) plan.

Employer Group (EGHP) retiree Medicare Advantage (PPO) plans are sold to employers offering retiree health benefits. Look for the CMS contract ID in the lower right corner on the front of the member's ID card. The notation will be CMS: H8889-801. Plans vary by coverage level:

- Members have out-of-network coverage similar to their in-network coverage when services are received by a provider who accepts Medicare.
- Plans with supplemental hearing aid coverage reimburse members up to a certain dollar limit. Members of group retiree Medicare Advantage (PPO) plans can purchase hearing aids from any supplier. They are not required to use EPIC Hearing.
- Plans with supplemental dental coverage reimburse members up to a certain dollar allowance. Members of group retiree Medicare Advantage (PPO) plans can purchase preventive or comprehensive dental services from any licensed dentist in the U.S. or its territories. There is no dental network.
- Plans with supplemental eyewear coverage reimburse members up to a certain dollar allowance. Members of group retiree Medicare Advantage (PPO) plans can purchase non-Medicare-covered eyewear from any eyewear supplier; there is no eyewear network.

Specialty Networks

- Chiropractic: OptumHealthSM Care Solutions, Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: OptumHealthSM Complex Care Solutions
- Pharmacy: Express Scripts Part D Services
- Routine hearing exams, fittings/evaluations, and hearing aids: EPIC[®] Hearing Network (does not apply to group retiree MA plans)

Primary Health System

Members enrolled in a Medica Medicare Advantage plan may select a Primary Health System (PHS) from which to receive care. A PHS is a group of network doctors and health care professionals who can help manage a member’s total health, from receiving needed preventive screenings and care to coordinating care for multiple health conditions. Members may still get care from other in-network doctors and health care professionals at no additional cost and do not need a referral for covered services.

The member’s PHS is identified on their Medica ID card just below their name.

Visitor/Traveler Benefit

Members enrolled in a Medica Medicare Advantage plan have access to a visitor/traveler supplemental benefit within the United States and its territories. This benefit allows members to remain enrolled in this plan when they are temporarily and continuously absent from their home state for no more than 6 consecutive months. Under the visitor/traveler benefit, members may receive all plan-covered services at in-network cost-sharing.

Claim Submission**Part C (Medical) Claims:**

Medica Government
Programs
P.O. Box 21342
Eagan, MN 55121-0342

Chiropractic Claims:

Optum Chiropractic for
Medicare Advantage
P.O. Box 212
Minneapolis, MN 55440-0212

**Behavioral Health
Claims:**

Medica Behavioral
Health
P.O. Box 30757
Salt Lake City, UT 84130

Electronic payer ID: MEDM1

[See details on claim submission and product guidelines.](#)