

Essentia Choice Care with Medica Fact Sheet (Accountable Care System Product)

Overview

Essentia Health and Medica have created a unique network that delivers quality care, patient satisfaction and lower costs. Essentia Choice Care with MedicaSM provides access to 26 hospitals, 69 clinics and more than 1,800 physicians and advanced practitioners in northern Minnesota, southeastern North Dakota and northern Wisconsin.

If members travel out of the plan's service area (Minnesota, North Dakota, South Dakota and western Wisconsin), and need care, they have access to more than 715,000 physicians and care professionals and more than 5,400 hospitals in Medica's nationwide Travel Program network.

Members may see any provider in the Essentia Choice Care with Medica network without a referral. Members can also access non-network providers but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product's network, [see the online provider search tool on medica.com](http://www.mymedica.com).



2021 ID Card Example (MN)

  <p>Payer ID: 94265 ID: 999999901 Group: DFLT</p> <p>Name: JOHN Q 0133201594XXXX</p> <p>Dependents: JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE</p> <p>CareType: Essentia ChoiceCare with Medica SVC Type: MEDICAL OV/CONV/URGI/ER/CD5 \$XX/\$XX/\$XX/\$XX/\$XX</p> <p style="text-align: center;">For best benefits, use the Essentia ChoiceCare with Medica Network</p>	<p>Members – www.mymedica.com</p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130 Essentia & Medica Customer Service: 866-428-7427 Hearing Impaired: 711 Pharmacists: 800-922-1557 Providers: 800-458-5512 or www.medica.com Medica Behavioral Health: 800-848-8327 Nurse Care Line: 866-428-7427 EAP: 800-626-7944</p> <p>UnitedHealthcare® UnitedHealthcare Options PPO</p> <p style="text-align: right;">MultiPlan Shared Savings</p> <p style="text-align: right;">Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602</p>
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2021 ID Card Example (WI)

  <p>Payer ID: 94265 ID: 999999901 Group: DFLT</p> <p>Name: JOHN Q 0036701597XXXX</p> <p>Dependents: JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE</p> <p>CareType: Essentia ChoiceCare with Medica SVC Type: MEDICAL OV/CONV/URGI/ER/CD5 \$XX/\$XX/\$XX/\$XX/\$XX</p> <p style="text-align: center;">For best benefits, use the Essentia ChoiceCare with Medica Network</p>	<p>Members – www.mymedica.com</p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130 Essentia & Medica Customer Service: 866-428-7427 Hearing Impaired: 711 Pharmacists: 800-922-1557 Providers: 800-458-5512 or www.medica.com Medica Behavioral Health: 800-848-8327 Nurse Care Line: 866-428-7427 EAP: 800-626-7944</p> <p>UnitedHealthcare® UnitedHealthcare Options PPO</p> <p style="text-align: right;">MultiPlan Shared Savings</p> <p style="text-align: right;">Office of the Commissioner of Insurance: 608-266-3585 or 800-236-8517</p>
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2021 ID Card Example (ND)

  <p>Payer ID: 94265 ID: 999999901 Group: DFLT</p> <p>Name: JOHN Q 00172/01597XXXX</p> <p>Dependents: JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE</p> <p>CareType: Essentia ChoiceCare with Medica SVC Type: MEDICAL OV/CONV/URGI/ER/[CD5] \$XX/\$XX/\$XX/\$XX/\$XX</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 10px auto;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx Group: 1MEDICA</p> </div> <p>For best benefits, use the Essentia ChoiceCare with Medica Network</p>	<p>Members – www.mymedica.com</p> <p>Claims: Medica PO Box 30990, Salt Lake City, UT 84130 Essentia & Medica Customer Service: 866-428-7427 Hearing Impaired: 711 Pharmacists: 800-922-1557 Providers: 800-458-5512 or www.medica.com Medica Behavioral Health: 800-848-8327 Nurse Care Line: 866-428-7427 EAP: 800-626-7944</p> <p>UnitedHealthcare <small>UnitedHealthcare Options PPO</small></p> <p>MultiPlan <small>Shared Savings</small></p> <p>ND Commissioner Consumer Hotline: 701-328-2440 or 800-247-0560</p>
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Available to

Essentia Choice Care with Medica will be available to commercial groups in the following counties:

MN counties:

- Becker
- Carlton
- Cass
- Clay
- Crow Wing
- Hubbard
- Itasca
- Mahnomen
- Norman
- Pine
- St. Louis
- Wilkin

ND counties:

- Cass
- Ransom
- Richland
- Sargent

WI counties:

- Bayfield
- Burnett
- Douglas
- Washburn
- Ashland*
- Sawyer*

*partial county

Network Hospitals

- Essentia Health – Ada, MN
- Essentia Health Northern Pines – Aurora, MN
- Essentia Health St. Joseph’s Medical Center – Brainerd, MN
- Essentia Deer River – Deer River, MN
- Essentia Health St. Mary’s Hospital – Detroit Lakes, MN
- St. Mary’s Medical Center – Duluth, MN
- SMDC Medical Center – Duluth, MN
- Essentia Health – Fosston, MN
- Essentia Health Holy Trinity Hospital – Graceville, MN
- Essentia Health Sandstone – Sandstone, MN
- Essentia Health Virginia – Virginia, MN
- Essentia Health Fargo – Fargo, ND
- St. Mary’s Hospital of Superior – Superior, WI
- Bigfork Valley Hospital – Bigfork, MN
- St. Francis Medical Center – Breckenridge, MN
- Community Memorial Hospital – Cloquet, MN
- Cook Hospital – Cook, MN
- Ely Bloomenson Hospital – Ely, MN
- University Medical Center Mesabi – Hibbing, MN
- Rainy Lake Medica Center – International Falls, MN
- Mercy Hospital – Moose Lake, MN
- St. Joseph’s Area Health Services – Park Rapids, MN
- Lisbon Area Health Services – Lisbon ND
- Hayward Area Memorial Hospital – Hayward, WI
- Memorial Medical Center – Ashland, WI
- Spooner Health System – Spooner, WI

Specialty Networks

- Chiropractic: OptumHealthSM Care Solutions, Physical Health
- Transplants: OptumHealthSM Complex Care Solution
- Pharmacy: Express Scripts® (ESI)
- Behavioral Health: Medica Behavioral HealthSM providers

Member Benefits

- Direct access to specialists. Members can see any primary or specialty care provider in the Essentia Choice Care network without a referral.
- Same-day access to a care team member.
- Single phone number. This one-stop approach makes it easy to ask questions about health plan benefits, billing, care and coverage and more.
- MyHealth online patient portal. A secure tool to connect with providers and access health information.
- Patient navigator. A 24/7 service dedicated to helping members with treatment options and care, including nurse triage and appointment scheduling.
- 20% discount on products and services at Essentia Health Skin Renewal Centers in Duluth and Fargo.
- The Medica travel benefit does apply outside the Medica service area (i.e., outside MN, WI, SD, ND).

Claim Submission

Claims should be submitted to:

- Payer ID: 94265

[See details on claim submission and product guidelines](#)