

Engage by MedicaSM Fact Sheet

Overview



Mayo Clinic and Medica have worked together to make care more affordable and accessible in southern Minnesota and western Wisconsin. Engage by MedicaSM is a localized health insurance product featuring Mayo Clinic care in Rochester and throughout southern Minnesota as well as western Wisconsin. It is available to Medica individual and family business (IFB) members.

Members may see any provider in the network without a referral. All network providers have direct access to Mayo Clinic resources and expertise locally. If the provider determines that more specialized care is needed, they will make the appropriate arrangements for that care in the location most convenient for the patient. In-network providers should follow normal referral processes as a necessary component of care protocols, as well to ensure appropriate reimbursement. Lack of a referral (within the network) will not impact the member benefit. Members do not have benefits for out-of-network providers.

To verify which providers are included in the Engage by Medica provider network, [see the provider directory on medica.com](#).



Note: All IFB members have been issued a new ID card for 2024. Group/Policy numbers changed from "IFB" to an alpha-numeric number beginning with C, based on product.

ID Card Example for 2024 (MN)



		With care provided by Mayo Clinic and Mayo Clinic Health System	
Payer ID: 12422 ID: 1234567891 Group/Policy: C00006			
JOHN Q CIBBMNF04/STD/C00006	00	Rx BIN: 003858	
JANE Q Samplemember	01	Rx PCN: A4	
JOE Q Samplemember	02	Rx GROUP: 6MEDICA	
JULIE Q Samplemember	03		
JAKE Q Samplemember	04		
JOSHUA Q Samplemember	05		
Care Type: [Care Type Text From data] SVC Type: Medical			
Tier 1:	Ded IND/FAM: \$1,111/\$2,222	OOPM IND/FAM: \$3,333/\$6,666	RX OOPM IND/FAM: \$1,000/\$2,000
Tier 2:	\$2,525/\$5,050	\$5,100/\$10,200	
Out of Network:	\$3,333/\$6,666	\$22,222/\$44,444	
For benefits, use an Engage network provider			
Members - Medica.com/SignIn Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Services: 1 (800) 848-8327 Medica Member Services: 1 (866) 510-7425 (TTY: 711) Pharmacists: 1 (800) 922-1557 Providers: 1 (800) 458-5512 or Medica.com Health Advocate NurseLine: 1 (866) 668-6548		 For emergency and other authorized services Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602	

In this field you will see the name of the plan like "Engage by Medica Bronze Copay"


ID Card Example for 2024 (WI)

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Availability

- For individual and family business (IFB) members
- Minnesota service area is 19 southeastern counties (Blue Earth, Brown, Dodge, Faribault, Fillmore, Freeborn, Goodhue, Houston, Le Sueur, Martin, Mower, Nicollet, Olmsted, Rice, Steele, Wabasha, Waseca, Watonwan and Winona)
- Wisconsin service area is 14 western counties (Barron, Buffalo, Chippewa, Crawford, Dunn, Eau Claire, Jackson, La Crosse, Monroe, Pepin, Pierce, Saint Croix, Trempealeau and Vernon)

Network

- Mayo Clinic Health System
- Mayo Clinic
- Black River Memorial Hospital
- Crossing Rivers Health
- Northfield Hospital
- Owatonna HospitalSleepy Eye Medical Center
- Tomah Memorial Hospital
- United Hospital District
- Winneshiek Medical Center
- Winona Health Services
- This product does not have a national travel network

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: MCHS (primary), Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum Transplant
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits are covered

Claim Submission

Medical claims:

- Payer ID: 12422

Optum chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims:

- Payer ID: 87726

[See details on claim submission and product guidelines.](#)