

Engage by Medica

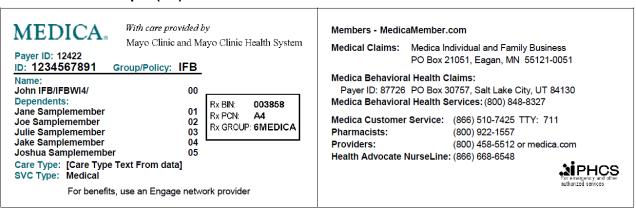
Overview

Mayo Clinic and Medica have worked together to make care more affordable and accessible in southern Minnesota. Engage by MedicaSM is a localized health insurance product featuring Mayo Clinic care in Rochester and throughout southern Minnesota as well as western Wisconsin. It is available to Medica individual and family business (IFB) members.

Members may see any provider in the network without a referral. All network providers have direct access to Mayo Clinic resources and expertise locally. If the provider determines that more specialized care is needed, they will make the appropriate arrangements for that care in the location most convenient for the patient. In-network providers should follow normal referral processes as a necessary component of care protocols, as well to ensure appropriate reimbursement. Lack of a referral (within the network) will not impact the member benefit. Members do not have benefits for out-of-network providers.

To verify which providers are included in the Engage by Medica provider network, see the provider directory on medica.com.

2021 ID Card Example (WI)



2021 ID Card Example (MN)





2020 ID Card Example (WI)



2020 ID Card Example (MN)



Availability

- For individual and family business (IFB) members
- Minnesota service area is 19 southeastern counties (Blue Earth, Brown, Dodge, Faribault, Fillmore, Freeborn, Goodhue, Houston, Le Sueur, Martin, Mower, Nicollet, Olmsted, Rice, Steele, Wabasha, Waseca, Watonwan and Winona)
- Wisconsin service area is 14 western counties (Barron, Buffalo, Chippewa, Crawford, Dunn, Eau Claire, Jackson, La Crosse, Monroe, Pepin, Pierce, Saint Croix, Trempealeau and Vernon)

Network

- Mayo Clinic Health System
- Mayo Clinic
- Black River Memorial Hospital
- Chippewa Valley Hospital
- Crossing Rivers Health
- Northfield Hospital
- Owatonna Hospital
- Sleepy Eye Medical Center
- Tomah Memorial Hospital
- United Hospital District
- Winneshiek Medical Center
- Winona Health Services



Specialty Networks

Chiropractic: Optum SelectCare
Behavioral Health: Optum
Transplants: Optum Transplant
Pharmacy: Express Scripts
Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits are covered
- This product no longer has a national travel network beginning 1/1/2021

Claim Submission

Medical claims:

• Payer ID: 12422

Medica behavioral health claims:

• Payer ID: 87726

See details on claim submission and product guidelines

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