


Medica Solo, Medica Encore, Medica Symphony, Medica Symphony for HSA, Medica Direct HSA and Medica Direct Value Fact Sheet

Overview

Medica SoloSM, Medica EncoreSM, Medica Symphony[®], Medica Symphony[®] for HSA, Medica Direct HSASM and Medica Direct ValueSM are open-access products that utilize the Medica Applause provider network. No referral is needed to see network specialists. Members can also access out-of-network providers that have higher deductibles than in-network providers.

To verify which providers are included in a product's network, [see the provider directory on medica.com](https://www.medica.com).

2022-2023 ID Card Example (MN)



Payer ID: 12422
ID: 1234567891 **Group/Policy:** IFB

Name:
 JOHN Q IFBMN1/STD/IFB 00

Dependents:

| | |
|-----------------------|----|
| JANE Q Samplemember | 01 |
| JOE Q Samplemember | 02 |
| JULIE Q Samplemember | 03 |
| JAKE Q Samplemember | 04 |
| JOSHUA Q Samplemember | 05 |

Care Type: [Care Type Text From data]
SVC Type: Medical

For benefits, use an Applause network provider

Rx BIN: 003858
 Rx PCN: A4
 Rx GROUP: 6MEDICA

In this field you will see the name of the product like Medica Solo

Medical Claims: Medica Individual and Family Business
 PO Box 21051, Eagan, MN 55121-0051

Medica Behavioral Health Claims:
 Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130

Optum Chiropractic Claims:
 Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212

Medica Behavioral Health Services: 1 (800) 848-8327

Medica Member Services: 1 (888) 592-8211 (TTY: 711)

Pharmacists: 1 (800) 922-1557

Providers: 1 (800) 458-5512 or Medica.com

Health Advocate NurseLine: 1 (866) 668-6548

PHCS
For emergency and other authorized services

Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602

Specialty Network

- Chiropractic: Optum Physical Health
- Behavioral Health: Optum
- Transplants: Optum Transplant
- Pharmacy: Express Scripts

Member Benefits

- Comprehensive coverage for preventive and other care needs.
- All essential health benefits covered

Claim Submission

Medical claims:

- Payer ID: 12422

Optum chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims:

- Payer ID: 87726

[See details on claim submission and product guidelines.](#)