

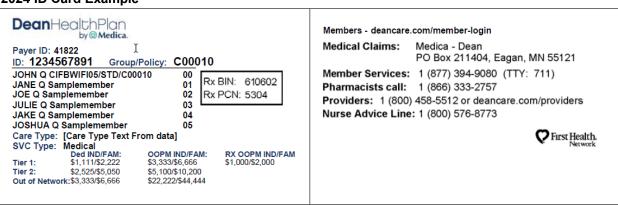
# Dean Health Plan Focus EPO Provider Network – Individual and Family Products

#### Overview

Dean Health Plan offers a comprehensive network of hospitals, providers, and specialty physicians. To verify which providers are included in this product's network, see the provider directory at https://deancare.com/Find-A-Doctor and selecting "Marketplace (heathcare.gov) EPO/Focus" under the *Select Plan Type* dropdown.

These plans are sold through the federal Marketplace, a website (healthcare.gov) where individuals can compare plans and purchase health insurance. Marketplace plans are great for individuals and families that are eligible for discounts or financial subsidies.

## 2024 ID Card Example



## **Availability**

This plan is available to Individual and Family plan members residing in the following Wisconsin counties:

- Dane
- Sauk
- Rock
- Green

#### **Key Dean Health Plan Network Providers**

- Catholic Charities
- Dental Health Associates
- Nystrom & Associates
- Orion Family Services

## **Specialty Networks**

- Navitus/Navi-Gate pharmacy benefit drug authorization requests
- NIA Magellan authorization CT/MRI/PET radiology services, musculoskeletal surgeries, and physical/occupational therapy services



#### **Member Benefits**

• For member benefit questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)

#### **Claims Submission**

- Detailed claims submission/EDI transactions instructions and information can be found in the <u>Dean</u>
  Health Plan Provider Administrative Manual.
- Providers are encouraged to sign up for the Dean Health Plan Provider Portal--a 24/7 online resource for in-network providers, free of charge to assist with managing key patient data, simplify everyday tasks, promote efficiency in business and streamline electronic transactions. Functionality includes: HIPAA 270/271 member enrollment/benefits, 276/277 claims submission status, prior authorization requests submission, claims appeals processing, along with other web-based self-service applications. The Portal Registration User Guide and other account setup resources including a short video are available from the Dean Health Plan Account login page at providerauth.deancare.com. Additional details are also included in the Provider Administrative Manual noted above.
- For member claims questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)
- Submit medical claims to:

Medica – Dean PO Box 211404 Eagan, MN 55121

Payer ID: 41822

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