

Dean Health Plan Focus EPO Provider Network – Individual and Family Products

Overview

Dean Health Plan offers a comprehensive network of hospitals, providers, and specialty physicians. To verify which providers are included in this product’s network, see the provider directory at <https://deancare.com/Find-A-Doctor> and selecting “Marketplace (healthcare.gov) EPO/Focus” under the *Select Plan Type* dropdown.

These plans are sold through the federal Marketplace, a website (healthcare.gov) where individuals can compare plans and purchase health insurance. Marketplace plans are great for individuals and families that are eligible for discounts or financial subsidies.

2024 ID Card Example

<p>Payer ID: 41822</p> <p>ID: 1234567891 Group/Policy: C00010</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">JOHN Q CIFBWIFI05/STD/C00010</td> <td style="width: 20%; text-align: right;">00</td> </tr> <tr> <td>JANE Q Samplemember</td> <td style="text-align: right;">01</td> </tr> <tr> <td>JOE Q Samplemember</td> <td style="text-align: right;">02</td> </tr> <tr> <td>JULIE Q Samplemember</td> <td style="text-align: right;">03</td> </tr> <tr> <td>JAKE Q Samplemember</td> <td style="text-align: right;">04</td> </tr> <tr> <td>JOSHUA Q Samplemember</td> <td style="text-align: right;">05</td> </tr> </table> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;"></th> <th style="width: 25%; text-align: left;">Ded IND/FAM:</th> <th style="width: 25%; text-align: left;">OOPM IND/FAM:</th> <th style="width: 25%; text-align: left;">RX OOPM IND/FAM</th> </tr> </thead> <tbody> <tr> <td>Tier 1:</td> <td>\$1,111/\$2,222</td> <td>\$3,333/\$6,666</td> <td>\$1,000/\$2,000</td> </tr> <tr> <td>Tier 2:</td> <td>\$2,525/\$5,050</td> <td>\$5,100/\$10,200</td> <td></td> </tr> <tr> <td>Out of Network:</td> <td>\$3,333/\$6,666</td> <td>\$22,222/\$44,444</td> <td></td> </tr> </tbody> </table> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin-top: 5px;"> <p>Rx BIN: 610602 Rx PCN: 5304</p> </div>	JOHN Q CIFBWIFI05/STD/C00010	00	JANE Q Samplemember	01	JOE Q Samplemember	02	JULIE Q Samplemember	03	JAKE Q Samplemember	04	JOSHUA Q Samplemember	05		Ded IND/FAM:	OOPM IND/FAM:	RX OOPM IND/FAM	Tier 1:	\$1,111/\$2,222	\$3,333/\$6,666	\$1,000/\$2,000	Tier 2:	\$2,525/\$5,050	\$5,100/\$10,200		Out of Network:	\$3,333/\$6,666	\$22,222/\$44,444		<p>Members - deancare.com/member-login</p> <p>Medical Claims: Medica - Dean PO Box 211404, Eagan, MN 55121</p> <p>Member Services: 1 (877) 394-9080 (TTY: 711)</p> <p>Pharmacists call: 1 (866) 333-2757</p> <p>Providers: 1 (800) 458-5512 or deancare.com/providers</p> <p>Nurse Advice Line: 1 (800) 576-8773</p> <div style="text-align: right; margin-top: 10px;"> </div>
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Availability

This plan is available to Individual and Family plan members residing in the following Wisconsin counties:

- Dane
- Sauk
- Rock
- Green

Key Dean Health Plan Network Providers

- Catholic Charities
- Dental Health Associates
- Nystrom & Associates
- Orion Family Services

Specialty Networks

- Navitus/Navi-Gate — pharmacy benefit drug authorization requests
- NIA Magellan – authorization CT/MRI/PET radiology services, musculoskeletal surgeries, and physical/occupational therapy services

Member Benefits

- For member benefit questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)

Claims Submission

- Detailed claims submission/EDI transactions instructions and information can be found in the [Dean Health Plan Provider Administrative Manual](#).
- Providers are encouraged to sign up for the Dean Health Plan Provider Portal--a 24/7 online resource for in-network providers, free of charge to assist with managing key patient data, simplify everyday tasks, promote efficiency in business and streamline electronic transactions. Functionality includes: HIPAA 270/271 member enrollment/benefits, 276/277 claims submission status, prior authorization requests submission, claims appeals processing, along with other web-based self-service applications. The Portal Registration User Guide and other account setup resources including a short video are available from the Dean Health Plan Account login page at providerauth.deancare.com. Additional details are also included in the Provider Administrative Manual noted above.
- For member claims questions, please contact Provider Service Center at 1 (800) 458-5512 (TTY: 711)
- Submit medical claims to:
Medica – Dean
PO Box 211404
Eagan, MN 55121

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