




Balance by MedicaSM

Overview




Balance by MedicaSM is an accountable care system product being offered in the individual and family business (IFB) market in Missouri and Oklahoma. The network features care at Mercy plus many other providers. No referral is needed to see in-network specialists. Members who purchased Balance by MedicaSM in the state of Oklahoma can access out-of-network providers but may have higher deductibles and co-insurances than for in-network providers. Members who purchased this plan in the state of Missouri do not have out-of-network benefits.

To verify which providers are included in this product's network, [see the provider directory on medica.com](https://www.medica.com).




ID Card Example for 2022-2023 (MO)

  <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>Name: JOHN Q IFBMO3/STD/IFB 00 Dependents: JANE Q Samplemember 01 JOE Q Samplemember 02 JULIE Q Samplemember 03 JAKE Q Samplemember 04 JOSHUA Q Samplemember 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p>For benefits, use a Balance network provider</p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA</p> </div> <p>Fully Insured</p>	<p>Members - Medica.com/SignIn</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p>Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Services: 1 (800) 848-8327</p> <p>Medica Member Services: 1 (877) 329-8310 (TTY: 711)</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or Medica.com</p> <p>Health Advocate NurseLine: 1 (866) 668-6548</p> 
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2023 ID Card Example (OK)

  <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>JOHN Q IFBOK3/STD/IFB 00 JANE Q Samplemember 01 JOE Q Samplemember 02 JULIE Q Samplemember 03 JAKE Q Samplemember 04 JOSHUA Q Samplemember 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <table border="0"> <tr> <td></td> <td>Ded IND/FAM:</td> <td>OOPM IND/FAM:</td> <td>RX OOPM IND/FAM</td> </tr> <tr> <td>Tier 1:</td> <td>\$1,111/\$2,222</td> <td>\$3,333/\$8,888</td> <td>\$1,000/\$2,000</td> </tr> <tr> <td>Tier 2:</td> <td>\$2,525/\$5,050</td> <td>\$5,100/\$10,200</td> <td></td> </tr> <tr> <td>Out of Network:</td> <td>\$3,333/\$8,888</td> <td>\$22,222/\$44,444</td> <td></td> </tr> </table> <p>For your best benefits, use a Balance network provider</p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA</p> </div>		Ded IND/FAM:	OOPM IND/FAM:	RX OOPM IND/FAM	Tier 1:	\$1,111/\$2,222	\$3,333/\$8,888	\$1,000/\$2,000	Tier 2:	\$2,525/\$5,050	\$5,100/\$10,200		Out of Network:	\$3,333/\$8,888	\$22,222/\$44,444		<p>Members - Medica.com/SignIn</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p>Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Services: 1 (800) 848-8327</p> <p>Medica Member Services: 1 (877) 329-8310 (TTY: 711)</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or Medica.com</p> <p>Health Advocate NurseLine: 1 (866) 668-6548</p> 
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2022 ID Card Example (OK)

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Availability

- For individual and family business (IFB) members
- Service area in Missouri includes 31 counties (Barry, Barton, Cedar, Christian, Dade, Dallas, Douglas, Franklin, Greene, Hickory, Howell, Jasper, Jefferson, Laclede, Lawrence, Lincoln, McDonald, Newton, Ozark, Polk, Saint Charles, Saint Clair, Saint Louis, Saint Louis City, Stone, Taney, Texas, Vernon, Warren, Webster, and Wright)
- Service area in Oklahoma includes 9 counties (Blaine, Canadian, Carter, Johnston, Kingfisher, Logan, Murray, Oklahoma, and Pontotoc)

Network

- Mercy
- Cedar County Memorial Hospital
- Citizens Memorial Hospital
- Girard Medical Center
- Landmark Hospital of Joplin
- Ozarks Medical Center
- Oklahoma Heart Hospital
- OU Medicine
- Select Specialty Hospital -Springfield
- Texas County Memorial Hospital

Bronze Copay Preferred Primary Care Plan

- Preferred Providers include Mercy primary care clinics

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions
- This product does not have a national travel network

Claim Submission

Medical claims:

- Payer ID: 12422

Optum chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims:

- Payer ID: 87726

[See details on claim submission and product guidelines.](#)

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