

Altru Prime by MedicaSM Fact Sheet

Overview

Altru Prime by MedicaSM is an accountable care system-based product offered in the Individual and Family Business (IFB) market in northeastern North Dakota and northwestern Minnesota. The network features Altru Health System doctors plus others. No referral is needed to see innetwork specialists. Members do not have benefits for out-of-network providers.

To verify which providers are included in this product's network, see the provider directory on medica.com.

Note: All IFB members have been issued a new ID card for 2024. Group/Policy numbers changed from "IFB" to an alpha-numeric number beginning with C, based on product.

ID Card Example for 2024 (MN)

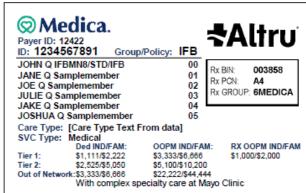


ID Card Example for 2024 (ND)





ID Card Example for 2023 (MN)



Members - Medica.com/SignIn

Medical Claims: Medica Individual and Family Business

PO Box 21051, Eagan, MN 55121-0051

Medica Behavioral Health Claims:

Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130

Optum Chiropractic Claims:

Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Services: 1 (800) 848-8327

Medica Member Services: 1 (800) 918-6474 (TTY: 711)

Pharmacists: 1 (800) 922-1557

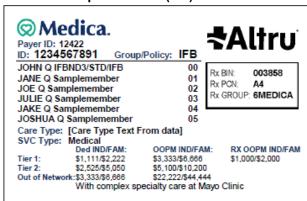
Providers: 1 (800) 458-5512 or Medica.com

Health Advocate NurseLine: 1 (866) 668-6548

PHCS

Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602

ID Card Example for 2023 (ND)



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AIPHCS

Availability

- For individual and family business (IFB) members
- Service area includes 6 counties in Minnesota (Kittson, Marshall, Pennington, Polk, Red Lake, and Roseau) and 8 counties in North Dakota (Benson, Eddy, Grand Forks, Griggs, Nelson, Ramsey, Steele, and Walsh)

Network

- Altru Health System
- Cavalier County Memorial Hospital
- CHI St. Alexius Health
- Cooperstown Medical Center
- First Care Health Center
- Heart of America Medical Center
- Kittson Memorial Healthcare Center
- LifeCare Medical Center
- Nelson County Health System Hospital
- North Valley Health Center
- Northwood Deaconess Health Center
- Pembina County Memorial Hospital Association
- Riverview HealthCare Association
- Towner County Medical Center



- Unity Medical Center
- This product does not have a national travel network

Specialty Networks

• Chiropractic: Optum Physical Health

Behavioral Health: Medica Behavioral Health (MBH), administered by Optum

Transplants: Optum Transplant
Pharmacy: Express Scripts
Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions

Claim Submission

Medical claims:

Payer ID: 12422

Optum chiropractic claims:

Payer ID: 41161

Medica behavioral health claims:

Payer ID: 87726

See details on claim submission and product guidelines.

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