




Altru Prime by MedicaSM Fact Sheet

Overview




Altru Prime by MedicaSM is a large care system-based network that provides access to Altru Health System doctors plus others in northeastern North Dakota and northwestern Minnesota. Members do not have benefits for out-of-network providers. It is available to Medica individual and family business (IFB) members.

To verify which providers are included in this product's network, [see the provider directory on medica.com](https://www.medica.com).

ID Card Example for 2022-2023 (MN)

  <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>Name: JOHN Q IFBMN8/STD/IFB 00</p> <p>Dependents: JANE Q Samplemember 01 JOE Q Samplemember 02 JULIE Q Samplemember 03 JAKE Q Samplemember 04 JOSHUA Q Samplemember 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p>With complex specialty care at Mayo Clinic</p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA</p> </div>	<p>Members - Medica.com/SignIn</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p>Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Services: 1 (800) 848-8327</p> <p>Medica Member Services: 1 (800) 918-6474 (TTY: 711)</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or Medica.com</p> <p>Health Advocate NurseLine: 1 (866) 668-6548</p>  <p>Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602</p>
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ID Card Example for 2022-2023 (ND)

  <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>Name: JOHN Q IFBND3/STD/IFB 00</p> <p>Dependents: JANE Q Samplemember 01 JOE Q Samplemember 02 JULIE Q Samplemember 03 JAKE Q Samplemember 04 JOSHUA Q Samplemember 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p>With complex specialty care at Mayo Clinic</p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA</p> </div>	<p>Members - Medica.com/SignIn</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p>Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212</p> <p>Medica Behavioral Health Services: 1 (800) 848-8327</p> <p>Medica Member Services: 1 (800) 918-6474 (TTY: 711)</p> <p>Pharmacists: 1 (800) 922-1557</p> <p>Providers: 1 (800) 458-5512 or Medica.com</p> <p>Health Advocate NurseLine: 1 (866) 668-6548</p> 
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Availability

- For individual and family business (IFB) members
- Service area includes 6 counties in Minnesota (Kittson, Marshall, Pennington, Polk, Red Lake, and Roseau) and 8 counties in North Dakota (Benson, Eddy, Grand Forks, Griggs, Nelson, Ramsey, Steele, and Walsh)

Network

- Altru Health System
- Cavalier County Memorial Hospital
- CHI St. Alexius Health
- Cooperstown Medical Center

- First Care Health Center
- Heart of America Medical Center
- Kittson Memorial Healthcare Center
- LifeCare Medical Center
- Nelson County Health System Hospital
- North Valley Health Center
- Northwood Deaconess Health Center
- Pembina County Memorial Hospital Association
- Riverview HealthCare Association
- Towner County Medical Center
- Unity Medical Center

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions
- This product does not have a national travel network

Claim Submission

Medical claims:

- Payer ID: 12422

Optum chiropractic claims:

- Payer ID: 41161

Medica behavioral health claims:

- Payer ID: 87726

[See details on claim submission and product guidelines.](#)