

## How to Register for Electronic Payments and Statements (EPS)

Provider organizations can enroll in Medica Electronic Payments and Statements (EPS) for direct deposit of claim payments.

- It's free to healthcare professionals.
- It's quick. Receive provider explanation of payment (EOP) statements online and claim payments will be made directly to your bank account—five to seven days faster than with paper checks.

Not the decision-maker for your organization? Forward this notice to the appropriate contact who will appreciate ways to save time and increase efficiency.

### **EPS is fast, easy and secure.**

- Providers are notified by e-mail the day deposits are made. No more time (and gas) wasted on trips to the bank to make deposits.
- Use simple and fast online search tools to view, download or print your EOBs and payment information – rather than thumbing through stacks of paper EOBs and checks.

**Why wait? Enroll today!** To receive electronic funds transfer (EFT) payments for all Medica business, registration will be needed with both InstaMed and OptumHealth Financial Services.

(1) **InstaMed:** Electronic funds transfers (EFTs) and electronic remittance advices (ERAs) will be available for Medica payer IDs #12422, #71890, #53589, #88090 and MEDM1 using the vendor InstaMed. Providers can enroll directly with InstaMed in one of the following ways:

- Website: <https://register.instamed.com/eraeft>
- Call: 1-866-945-7990
- Email: [connect@instamed.com](mailto:connect@instamed.com)

(2) **Optum Health Financial Services:** Go to the [Optum Pay](#) home page for Medica payer ID #94265. If you already have an Optum ID, login and select the option for Electronic Payments and Statements to enroll. If you are new to Optum Pay, click on Register to enroll for an ID. Once registered, you can enroll for Electronic Payments and Statements.

Enrollments are typically processed within 3-5 business days of receipt of your form. You will be notified of your EPS effective date using the e-mail address provided on the enrollment form.

Provider organizations that use a *billing service* can set it up for access as an additional contact during the enrollment process.

**Questions?** Call Medica at 1-800-458-5512