

## VISITING A MEDICARE PARTICIPATING PROVIDER

Medica Group Advantage Solution® (PPO) Plan

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Medica Advantage Solution® (HMO-POS) Plan

Medica Advantage® (PPO) Plan

The Medica Advantage Solution® plans offers many great benefits, including the option to visit **any Medicare participating provider willing to submit claims to a Medicare Advantage Plan** in the United States and its territories. This visitor/traveler benefit allows members to remain enrolled in the plan when they are temporarily and continuously absent from Minnesota for no more than 6 consecutive months, and receive all plan-covered services at in-network cost-sharing with any Medicare accepting provider.

However, providers are not always familiar with us, so here is some important information you may find useful.

### INFORMATION PROVIDERS NEED TO KNOW

Providers may submit claims to Medica electronically or by mail on behalf of their patient. Information for both submission options is included below. For questions about coverage or claims, providers may call Medica's Provider Service Center at 800-458-5512. Additional information is available for providers at [Medica.com/Claim Submission and Product Guidelines](https://www.Medica.com/ClaimSubmissionandProductGuidelines).

#### Submit Electronic Claims

Please submit claims to the following electronic payer IDs:

**MEDM1** for medical claims

**41161** for chiropractic claims

**87726** for behavioral health claims

#### Submit Paper Claims

Mail Part C (Medical) Claims to:

Medica Government Programs P.O. Box 21342 Eagan, MN 55121-0342

Mail Chiropractic Claims to:

Optum Chiropractic for Medicare Advantage P.O. Box 212 Minneapolis, MN 55440-0212

Mail Behavioral Health Claims to:

Medica Behavioral Health P.O. Box 30757 Salt Lake City, UT 84130

### INFORMATION MEMBERS NEED TO KNOW

#### Share Your Medica ID Card

The next time you visit your provider, share your Medica ID card with them. Your card includes information your provider needs to submit claims to Medica on your behalf. On the back of your card are phone numbers you may call with questions regarding your benefits or claims.

#### Find a Medicare Participating Provider

If you need help finding a Medicare participating provider near you, we can help. Please call the Customer Service phone number on the back of your Medica ID card.