

## Electronic Billing Resources for Smaller Provider Organizations

MN E-Connect is available for smaller providers not currently using their own electronic data interchange (EDI) vendors or clearinghouses to process their claims.

Medica and other Minnesota health plans offer a web-based tool for providers to electronically submit claims, check eligibility and verify payments. The tool, called MN E-Connect (furnished by the vendor HealthEC), is a health information exchange for electronic transactions between Minnesota health plans and providers. There is no fee for providers to use MN E-Connect to submit claims.

MN E-Connect is available to *all* providers, although it was intended for *smaller* providers who provide direct care or other services to patients. Examples of providers who could benefit from MN E-Connect include:

- Special transport providers
- Licensed psychologists
- Chiropractors
- Home care providers
- Medicaid-only providers
- Dentists
- Personal care attendants
- Taxi drivers
- Carpenters
- Care coordinators
- Language interpreters and translators

Providers can use MN E-Connect *or* use their own electronic data interchange (EDI) vendor to meet requirements of Minnesota law regarding use of electronic transactions, as outlined by the Minnesota Administrative Uniformity Committee (AUC). Health plans began offering MN E-Connect as an option because of concerns by small providers that they don't have the resources to comply with the law. The MN E-Connect tool is not only available to Minnesota-based providers, as out-of-state providers who bill Minnesota health plans can also use it.

Providers can submit three types of claims online using MN E-Connect. The free claim types are physician claims (HIPAA 837P transactions), hospital/facility claims (HIPAA 837I transactions), and dental claims (HIPAA 837D transactions). MN E-Connect also allows providers to verify patient eligibility in real-time.

Registration at MNeConnect only takes a few minutes. Then, approval takes 3-5 business days. Once approved, providers will be able to log in and set up an account. It's simple to register and the site offers training materials to assist providers.

- [Refer to the MN E-Connect website for more details](#)
- Questions?
  - E-mail: [support@healthec.com](mailto:support@healthec.com).
  - Phone: 877-444-7194

**Elderly Waiver (EW) and Housing Stabilization Services (HSS) providers**

Elderly waiver (EW) and Housing Stabilization Services (HSS) providers do *not* need a national provider identifier (NPI) number to bill Medica, but instead need to use their Social Security number, complete a W-9 form and submit the Out-of-Network Provider setup form to Medica. EW and HSS providers can [refer to the IRS website for a W-9 form](#).

[Watch a short training video on the Out-of-Network Provider setup process to bill Medica](#)  
[Out-of-Network Provider Setup Form](#)  
[Housing Stabilization Services Provider FAQ](#)

**More on the AUC**

The Minnesota Administrative Uniformity Committee (AUC) brings together Minnesota payers and providers to achieve standardized administrative processes to reduce administrative costs. For Minnesota-based providers, healthcare claims need to be submitted electronically to payers. This applies for all medical claims. Claims submitted on paper can be rejected. [See the AUC website](#).