



Availity Migration Timeline (tentative)

Medica has begun a multi-phased migration of secure online transactions to Availity Essentials. At this time, there are no plans to move any Clinic Administration Transactions, or non-secure provider pages to Availity. Reference the table below to determine which portal to use for each transaction, along with tentative Availity go-live timing. All migration updates will also be announced in the *Medica Connections* provider newsletter.

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Transaction	Availity Go-Live	Notes
Patient Service Transactions:		
Eligibility & Benefits Inquiry	2/29/2024	
Check Claim Status	5/2024	
Prior Authorization	Q4 2024	
Administrative Referral Entry	Q4 2024	
Referral Status Inquiry and Modification	Q4 2024	
Request a Claim Adjustment or Appeal	Q4 2024	
Admission Notification	TBD	
Electronic Payments and Statements	N/A	Will remain with OptumPay and Instamed
Clinic Administration Transactions:		
Clinic Demographics	N/A	Will remain on Medica's existing secure provider portal
Fee Schedule Download	N/A	Will remain on Medica's existing secure provider portal
Fee Schedule Lookup	N/A	Will remain on Medica's existing secure provider portal
Provider Demographic Update Online Tool (PDOT)	N/A	Will remain on Medica's existing secure provider portal
Provider Search	N/A	Will remain on Medica's existing secure provider portal
Single Sign-on (SSO):		
Availity to Medica.com	Early 2025	Contracted providers only- must have appropriate Availity user role. FAQ coming soon.